



TECHNOLOGY MOVING AT THE SPEED OF THOUGHT®

Newsletter Issue No. 98

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Boomerang Employees

Since the onset of the 2020 Pandemic, the job market has undergone significant transformations. Headlines have been abuzz with terms like "The Great Resignation" and "Quiet Quitting," reflecting notable trends in the workplace landscape. Amidst these discussions, there's a quieter narrative that deserves attention—the rising phenomenon of boomerang employees, those who return to previous employers.

Although the concept of boomerang employees has gained momentum in recent years, it is often overlooked. Research by Workplace Trends indicates that a striking 76% of employers receive applications from former staff members. At TekSynap, we've experienced this firsthand, warmly welcoming back 33 employees since April 2021.

Curious about their journeys, I reached out to several returning team members. Their reasons for initially leaving varied, from pursuing higher education to seeking opportunities not available within TekSynap at the time. However, what united them in their return was a deep appreciation for the unique culture fostered at TekSynap. They value our company's commitment to nurturing talent through education and training, as well as the genuine care extended to every employee.

One returning employee remarked, "TekSynap is more organized than the company I went to. They care more for their employees and it really shows." Another cited the strong bond with former managers as a pivotal factor in their decision to come back.

An interesting revelation from the feedback received was that while only 25% of employees had utilized the Employee Learning Program (ELP) during their initial tenure, 100% have taken advantage of it since their return. From HDI boot camps, online learning platforms, and the use of the ELP for pursuing certifications, employees have embraced opportunities for continuous learning and development.



At TekSynap, we firmly believe that our employees are our greatest asset. That's why we've revitalized our referral program, and our boomerang employees are making the most of it. Since 2021, 75% of returning team members have referred new candidates, with 50% earning monetary bonuses or even luxurious cruises for their contributions.

In essence, our boomerang employees embody the spirit of our company, reflecting our commitment to fostering a supportive, enriching workplace environment where everyone can thrive and grow.

-Kearstin McGinnis, Vice President

Introducing TekJobs – Your Gateway to Current Opportunities at TekSynap

Exciting news from our recruitment team! We're thrilled to unveil TekJobs, a new portal showcasing the latest open position within the company. Updated daily, Tekjobs provides employees with access to available roles across our funded contracts.



Each listing includes the following:

- Job title
- Location
- Clearance Requirements
- Degree Requirements
- Direct link to the Careers Page to review the full job description

If you come across a role which piques your interest, feel free to reach out to our recruitment team at careers@teksynap.com with specific questions or simply apply to the position(s). Explore TekJobs today and discover your next career opportunity at TekSynap!



- Access care from just about anywhere via video or phone from your **MyCigna account**.
- Get minor medical virtual care 24/7/365 – even on weekends and holidays.
- Schedule a behavioral/mental health virtual care appointment online in minutes.
- Access board-certified doctors and pediatricians as well as licensed counselors and psychiatrists.
- Have a prescription sent directly to a local pharmacy, if appropriate.



URGENT CARE
ON-DEMAND,
RELIABLE CARE
FOR ILLNESS
AND INJURIES.

- Cold & Flu
- Ear Pain
- Pink Eye
- Sinus Problems
- UTI Infections
(Female, 18+)
- And more



PRIMARY CARE
WELLNESS
SCREENINGS, ROUTINE
CARE, AND SPECIALIST
REFERRALS.

- Asthma
- Cholesterol Issues
- Diabetes
- Heart Disease
- Thyroid Conditions
- And more



BEHAVIORAL CARE
TALK THERAPY AND
PSYCHIATRY FROM
THE PRIVACY OF
HOME.

- Anxiety
- Depression
- Grief
- Life Changes
- Stress
- And more



DERMATOLOGY
FAST, CUSTOMIZED
CARE FOR SKIN,
HAIR, AND NAIL
CONDITIONS.

- Acne
- Dermatitis
- Eczema
- Folliculitis
- Rosacea
- And more



Caught in the Act

Emmanuel Asigbetse and **Isaac Benporat** received kudos for going the extra mile and for being extra accommodating with customer requests.

Dane Diaz was recognized by a customer for his tech skills, demeanor, and overall people skills.

Kevin Huynh was thanked for being an incredible asset to the program.

Corinne Mazzotta received kudos for going above and beyond to help the team.

Brandon Ketola was praised for his professionalism.

A customer recognized **Mariefred Evans**, **Cedric Sharps**, and **John Holland** for their contributions to a successful meeting.

Kathy Lincoln was thanked for her IT skills, attention to detail, and mission-oriented customer service.

Roderick Moton was sent recognition for being knowledgeable, capable, and a professional teammate with a great attitude.

Alexis Windsor was thanked for her hard work, dedication, and compassion to her co-workers!

Don't forget to let your Quality team know about all the good things going on at TekSynap by submitting your Kudos on the **[Employee Portal](#)**.

Help us recognize our employee contributions in the monthly Newsletter.



TekPets



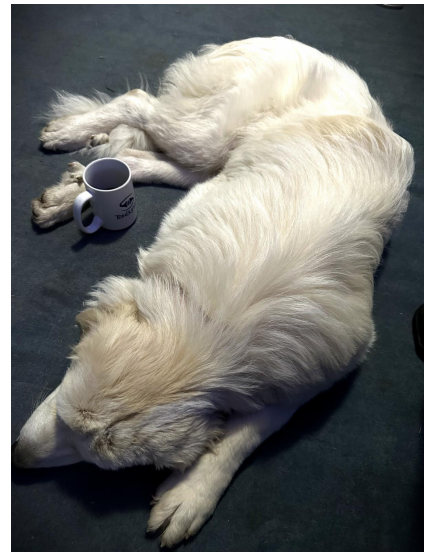
My sweet girl is 5 months old and is considered a Double Doodle. Half Goldendoodle and half Poodle. She joins Rocket who is a Mini Goldendoodle and turns a year old on April 27th.

-Alexis Windsor



Ares and Athena, 7-month-old Great Pyrenees, would like to wish TekSynap a wonderful day. Work and health-life balance remain an important part of their lives. In this case, napping took priority.

Athena loves the TekSynap coffee mug. Unfortunately, it didn't help keep her awake during the last virtual industry day event.



-Anthony Kuhn

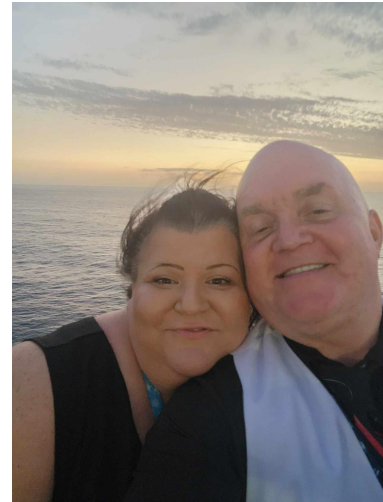
Feature your pets in the next newsletter!
Send pictures of your companions to news@teksynap.com.

TekSynap Travels



Matthew Jewett spent his 5 Year Anniversary Travel Award on a Carnival Cruise with his wife in the Bahamas.

Thank you, Matthew, for your hard work and dedication with TekSynap! We hope you enjoyed your trip.



Certification Corner

Ahmed Ibrahim
Security+

Tom Morabito
HDI Support Center Manager

Chance Brown
CompTIA A+

Galen Jones
HDI Support Center Manager

Lisa Brown
PMP

Amar Dave
HDI Support Center Manager

Leonard Newman
CySA+ CE

CompTIA CSAP

Cynthia Schmatjen

HDI Support Center Manager

Trini Marrujo

Security+

Michael Niski

HDI Support Center Manager

Phelan McQueen

Certified Wireless IoT Solutions Administrator

Andrew Rose

Mist Wifi

Mist Location

Certified Wireless Specialist

Irisann Glasgow

HDI Support Center Manager

Romello LaVan

CompTIA PenTest+

Kathy Lincoln

HDI Support Center Manager

Nicholas Casamento

ECSE Design

Logan Reece

JNCIA-Junos

Jessica Spencer

HDI Support Center Manager



Employee Learning Program

Employees are encouraged to use the Employee Learning Program (ELP) Benefit. [**Click Here**](#) to access the form.

If you have earned a new certification, please add it to your ADP profile. Remember to include the effective date.

ADP > Myself > My Information > Profile

And email a copy to [**HR@teksynap.com**](mailto:HR@teksynap.com)

Updating your certifications in ADP will help us identify you for career advancement opportunities.

Open Positions

USITC – Washington DC

Service Desk Lead

Senior Windows Administrator MECM / SCCM

CSfC – Honolulu, Hawaii

Sr System Engineer

DTRA TO3 – Fort Belvoir, VA

Senior Systems Administrator III – ArcGIS

Kirtland C4 – Albuquerque, NM

Client Support Technician

AFRL – Albuquerque, NM

Senior VMware/Virtualization Engineer

AFNCR – Raven Rock Complex, PA

Senior Desktop Support Specialist

53rd Wing – Eglin AFB

Journeyman Information Security Analyst (Eglin AFB)

DTRA

Senior Configuration Analyst

Cyber Watch Officer

Jr Supply Chain Risk Management

Systems Admin (ArcGIS)

Senior Linux Administrator (ABQ)

Project Manager

INSCOM

Splunk Engineer

Please email your referral resumes to careers@teksynap.com to receive up to \$5,000.



New Accounting Email Distribution Addresses

In an effort to provide direct assistance related to timesheet and expense questions, the Accounting Department has setup the following new email addresses:

Timesheet@teksynap.com – To be used for any Timesheet related questions to include assistance with submissions and approvals.

Expense@teksynap.com – To be used for any Expense report questions to include assistance with submissions and approvals.

These new email addresses will offer a better way to connect directly to the Accounting team member who can assist. The addresses can be found on the Accounting Tile in the Employee Portal as well as in your global outlook address book: [Accounting Team - TekSynap](#).



Happy Five Year Anniversary

Leslie Franck
Eric Gilmore
David Ward

Your travel ward is right around the corner! Be sure to check your TekSynap email at the end of the month.

Anniversaries

Six Years

Israel Negron
Jacob Withers
Eric Underkoffler
Elizabeth Page
Thomas Whear

Five Years

Leslie Franck
Eric Gilmore
David Ward

Four Years

John Kornovich
Liana Bernt
Michael Lorincz
Derwood Spencer
Stephen Ivy
Pierre Collins
Stone Baggiano

Three Years

Robert Cross-Price
Stefani Mortillaro
Nikki Palmer
Cedric Hinojos
Thomas Reid
Jimmy Smith
Michael Ramirez
Barbara Bishop
Tracy McEntyre

Welcome, New Employees!

Tamonty Johnson
Wesley Espana
Yas Wynn
Jennifer Amspacher
Terry Thomas
Derrick Boateng
David Boyle
Logan Reece
Donald Esser
Justin Ouzts
Micheal Anderson
Shernard Holland
Sophia Walker
Kisaun Poole
Charles Coklow
Jamar Oliver
Garrett Young
Tyriq Williams
Manuel Calamari
Aminta Marquez Lopez
Long Do
Joseph Lopez
Asia Johnson
Roger South
Jennifer Breen
Coreen Mangan
Kenneth Null
Brandon Ward
Erick Adon
Sayvon Williams
Cameron Gunner

Nick Chaisson
Joshua Smith

Eric Larson
Phillip Bujtas
Marcus Archuleta

Two Years

Robert Almaguer
TraNiece McElvaine
Daniel Roca
Christopher Bowick
Shane Baker
Kenneth Walker
Christopher Laperle
Francesca Rigatti
Abenazer Bayou
Ekaterina Baggiano
Luther Henry
Jared Phillips
Sashuang Li
Christian Creech
Alexis Windsor
Dalton Carlson
Karolynn Kyler
Cynthia Morse
Todd Squire



One Year

Walter Hamlett
Bruce Yeager Jr.
Frozan Khawja
Brian Frenck
Scott Lee
Md Hossain
Benjamin Nightingale
Henry Weber
Liliane Mafokogne
KeShon Hill-Kearney

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TekSynap | 1900 Oracle Way, Suite 800, Reston, VA 20190

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