



THOUGHTS

Newsletter Issue No. 1

April 2016

April News

We're excited to share our first newsletter, Synapttek Thoughts. Our hope is that it will bring a greater sense of community, teamwork and open communication to our team. We encourage all employees to contribute to this newsletter by sending suggestions and submissions to news@synapttekcorp.com.

CMMI Level 3 for Service Certification

We are proud to announce that Synapttek has been appraised at Maturity Level 3 of the CMMI Institute's Capability Maturity Model Integration (CMMI). At the end of 2015, we identified a number of ambitious goals for 2016. This CMMI SVC L3 certification was one of those goals.



CMMI is a process appraisal program administered by Carnegie Mellon University (CMU). This managerial standard is often a requirement for U.S. Department of Defense and Government contracts. The Level 3 indicates that we have mature and defined processes and that we are proactive as an organization. Our CMMI registration is focused on IT Services and was driven by our internal services organization. You may have noticed pieces along the way - such as introduction of our Service Desk system (Freshservice) and our renewed focus on asset management as we established our Configuration Management Database (CMDB). I want to recognize the initiative, creativity and many, many hours of effort put forth by the team to make sure we have the best integrated system.

Please join me in congratulating the following individuals for their contribution to this achievement: Stephen Cobbins, Toni Fisher, Kaitlyn Jenkins, Darian Jinnah, Chris Marchese and Ralph Volk

In This Issue

[Friendly Reminders](#)

[Personnel Updates](#)

[Anniversaries](#)

[Synapttek Family Corner](#)

[Spotlight](#)

[Kudos Corner](#)

[Community Classifieds](#)

[Did You Know That...?](#)

Spotlight on NDU



Synapttek has had a team at NDU since 2012. The highlights have included leading NDU through an Enterprise network restructuring and hardening that took an unmanaged and noncompliant network to a state of organization and security that enabled NDU to pass two Command Cyber-

New Customer Focus: Army Emergency Relief

Synaptek is proud to support the important mission of the Army Emergency Relief (AER), "Helping the Army Take Care of its Own". The AER is a private nonprofit organization responsible for collecting and holding funds to relieve distress of members of the Army, their dependent(s), and widows/widowers/orphans of deceased Regular Army personnel. AER financial assistance is conducted by mission commanders and garrison commanders within the Army structure through the 78 AER Sections located at U.S. Army installations worldwide.

Synaptek will assist in the implementation of a new infrastructure to support AER's mission and managing the micro-loans. Because AER is entrusted with Personally Identifiable Information (PII) of our soldiers, it must meet the same rigorous security standards as the Army. Synaptek is playing a key role in putting in place the process and procedure framework to meet the new government-wide Risk Managed Framework (RMF) security model and achieve full Authority to Operate (ATO). Warren McQueen is providing leadership on the program. Please welcome our new employees, Kristine Hawley and Pearl Prince who will be part of our support team.

David Gauldfeldt
President

Friendly Reminders

- Complete your time sheet daily.
- Stay marketable and update your resume annually - show off your new skills, keep management aware of new training and certifications.
- Check your Synaptek email regularly.

Perk Alerts

- Synaptek's Brooks Brothers corporate membership: Receive 15% discount from original retail price. Membership.brooksbrothers.com Organization ID: 12205, Pin Code: 77810.
- Partner Membership with Dell: Member ID GS131573359.

Personnel Updates

Readiness Inspections (CCRIs). We also led NDU through an OS migration, designed and implemented Multiprotocol Label Switching (MPLS), enabled substantial cost savings with intelligent infrastructure redesign, and have led cloud transition planning and cybersecurity transition into the Risk Managed Framework (RMF) environment and real-time monitoring. We have been a critical resource in planning the future computer learning environment for NDU and an invaluable source of expertise and continuity through customer senior leadership transition.

Kudos Corner

Synaptek has been selected as one of the Virginia Fast 50 growing businesses by Vanguard and the VA Chamber of Commerce. We will find out where we rank at the Award Ceremony which will be held on April 28. More details will be published in May's issue of Virginia Business Magazine!



Giving Back

Coming soon! Watch here for upcoming volunteer opportunities with local charities. We welcome your



Chris Hartley celebrates 5 years with Synaptek!

Job Title:

Network Security Engineer/Security Analysis

Favorite Synaptek Project:

National Defense University, We got to design, build, and configure almost every type of Cisco Security device. Doing the AnyConnect VPN project I learned a lot about Certificate authentication, CAC cards, and ASA integration with AD.

Favorite Aspect of Synaptek:

Small company feel with big company opportunities.

Hobbies Outside of Work:

submissions at
news@synaptekcorp.com.

It's Not Too Late To Get

Fit! Check out Synaptek's
Fitness Benefit

[Click here for details.](#)



Community Classifieds

Buy, sell, rent here!

Third party sales are not permitted.

To Advertise here, send your submissions to
news@synaptekcorp.com

Did You Know That...?

This small icon in the upper right corner of our website



homepage is a shortcut to the Employee Portal.

[Click here to take a Peek](#)

We want to hear from you!

Send us your NEWS!

Tennis, Large Kites, the beach and body surfing, sailing, snow

skiing, working on cars, and home renovation. This summer I

want to get a Surf board or try Kitesurfing. Family time with wife

Heidi, daughter Kristina and son Jonathan.

Family News - babies,
weddings, graduations etc.
Kudos to coworkers
News from the Job Front
Classified ads

Please send your submissions
to news@synaptekcorp.com.

Employee Anniversaries:

4 years: Tina Wan

3 years: Tom Murphy, David
Gauldfeldt

2 years: Chris Johnson, Jonathan
Le, DeAnn James,
Brandon Groenert, Thomas
Willson, Jennifer
Neish-McMurdy

1 year: Julie Ennis, Toni Fisher,
Fred Taylor, Roderic Webb



Welcome to our New Employees:

McKenzie Browne, Help Desk Analyst, NDU

Martin Ensinger, Help Desk Analyst, NDU

William Alston, Project Manager, Pentagon

Alex Peake, Lead Enterprise Architect, NDU

Kent Barth, Project Manager, Pentagon

Khalid Abdalla, Network Analyst, Pentagon

Jose Lopez Davilla, Network Analyst, Shriever AFB

Kristine Hawley, Technical Writer, AER

Pearl Prince, Project Manager, AER

Sai Pothuri, Director Human Capital Management, HQ

Kaitlyn Jenkins, Business Analyst/FSO, HQ

Synaptek Family Corner



Congratulations to Frank and Erin Amrhein! They welcomed daughter Everly Catherine on March 19.



Don James' daughter Lauren will be competing in the Olympic trials for 200 Meter Breast Stroke in June. She began her swimming career at age 6 in Montgomery County, and is now a sophomore at University of Louisville. Follow her story [here](#).



YOUR CHOICE OF...



\$1,000 BONUS

OR



iPad Pro

Your bonus or iPad Pro will
be shipped upon Hire - *no wait!*

Current Opportunities:

Systems Engineer (FBI) - Pocatello, ID
Application Programmer (FBI) - Quantico VA
Database Administration (DOI) - New Orleans
Senior Java Engineer (DOI) - New Orleans
Senior Network Engineer (NDU) - DC
Systems Administrator (NASA) - Stennis Space Center, MS
and more..... [Click here for a full list](#)

[Follow Synapttek on LinkedIn](#)