



DLA JETS Takes Off

In the January newsletter we announced three important strategic wins for Synapttek. NOAALink Small business, DLA JETS Group C as an 8(a) Prime, DLA JETS Group A as a CTA member with GDIT. An IDIQ contract is a U.S. federal government contracting acronym meaning indefinite delivery/indefinite quantity. This is a type of contract that provides for an indefinite quantity of supplies or services during a fixed period of time. IDIQ contracts are frequently awarded by various U.S. government agencies, including the General Services Administration (GSA) and Department of Defense. They can be in the form of multi-agency contracts under the Government-Wide Acquisition Contracts (GWAC) system, or they may be government agency-specific contracts.[5] In recent years, non-federal government entities have implemented the utilization of this terminology as it relates to task order contracts and job order contracting. NOAALink has seen several task orders beginning to trickle out and Synapttek has responded to three of the four task orders they have released.

The real action has been seen on the DLA JETS contracting vehicle. Under the leadership of Ms. Sheila Andahazy, Synapttek has responded to a large number of the task order delivery proposals the government has released. Efforts led by Julie Ennis and supported by Sheila, many of these task order proposals are equal and size scope and complexity to a normal proposal effort. So far DLA has released thirty (30) task orders, Synapttek has responded to ten of these task orders; we are actively working on two formal releases and quietly working on six different sole sourced 8(a) opportunities. We recently won the VOIP task, the first of many to come – welcome to **Tim Bobbit** our

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QMS Metric Results Q1

Please review the [metric results from Q1 2017 Management Review Meeting](#).

Two of our metrics, Customer

first employee on the VOIP task. We have only no-bid two DLA task orders. In one seven day stretch we submitted seven task order proposals - a small feat of organizational talent from a proposal powerhouse.

It is a very busy and exciting time for the company, in particular for Ms. Andahazy's business unit. We anticipate receiving several awards in the coming weeks - stay tuned.

Carolyn O'Connor - Employee of the Quarter



Lunch celebration at Station 4

Carolyn O'Connor was recognized for her exemplary contributions during the First Quarter of 2017 and for the success of Team GDIT and our Customers at National Defense University. Carolyn, despite being a relatively new Synaptex employee, is already in keeping with our highest standards and values. She has been able to on-board at National Defense University (NDU) and immediately hit the ground running. At the heart of her continued success is a positive, ethical outlook, the ability to listen effectively and a drive to succeed regardless of obstacles.

Most recently, Carolyn lead the development of multiple initiatives formally documenting major NDU processes. Clear understanding of these processes is critical for both efficiency of performance and process improvement. Key among these efforts was her work on the Process for Accreditation of Joint Education (P.A.J.E.) Accreditation Playbook. Customers provided instances of positive feedback and appreciation for the effective accurate and succinct summary in the Playbook, and indicated that it greatly improves the efficiency and overall understanding of the process, which in turn enables smooth execution. Carolyn has also led efforts to produce other Standard Operating Procedures with similar success.

Satisfaction score and Team Lead score both increased significantly between Q4 2016 and Q1 2017 – well done!

We received 7 recognition instances and only one complaint in the first quarter.

We need to continue to make a conscious effort on our timecards company-wide. We all receive multiple email reminders and need to make it a priority to complete timecards daily, and submit within 2 days of the completion of each pay period.

Please continue to submit and quality-related feedback, recognition, complaints or questions to ISO@synaptexcorp.com.

Thank you! **Kaitlyn Jenkins**

Marchese Family Selfie

Sporting their Synaptex swag the Marchese family takes a selfie.



Front and center is Lisa Marchese, with Pax and Noah.

For company branded clothing, materials, pens, notes pads and much check out the [Synaptex Store](#).

One other remarkable accomplishment was the development of NDU Information Technology Directorate's first Enterprise-level Information Technology Service Catalog. This accurate and comprehensive catalog has been sorely needed by both ITD and NDU, and now provides a clear, professional informational IT repository for ITD's Customer across the organization. This document (in both the customer-facing and technical views) is well-organized, accurate, and easy to narrate. This effective organization and transmission of information enables ITD better support internal data calls and end-user service requests.

All of her efforts involved active listening, the ability to communicate intra- and inter-team at all staff levels, the ability to effectively resolve conflicting information, and to be able to present a unified, understandable story that enables all readers to follow the content.

For these many accomplishments, and a consistent can-do, professional attitude, Carolyn reflects the highest credit upon herself, and the Synaptek team.

Employee Picnic

I look forward to seeing you and your families at the employee picnic on Sunday, June 11.

Kam

Employee Anniversaries

Don James, VP, 5 years
Warren McQueen, VP, 3 years
Ben Hardbower, 2 years
Joe Ballam, 1 year
Edward Chan, 1 year
Glenn Chauffe, 1 year
Darrel Mikoski, 1 year
Burt Soltero, Consultant, 1 year



**Welcome to our new employee Tim Bobbitt,
DLA Jets-VOIP, New Cumberland PA**

Cheers to 5 years, Don James!

Favorite aspect of Synaptek:

The people at Synaptek are some of the best I have worked with. Professional, friendly and always willing to lend a hand when needed. We have had a lot of family surgeries and illnesses over the past year and everyone has always been

**REFER
YOUR FRIENDS.
GET
REWARDED.**

FBI
System Engineer (Quantico)

DOI New Orleans
Java Developer
Sr. Java Developer

Naval Observatory DC
Application Programmer

Navy Driftwood, Mississippi
RedHat Admin (Stennis)
Software Engineer
Staff Software Engineer
Sr. Software Engineer
Software Architect

ETM
Enterprise Management Engineer
Connection Approval & Certification &
Accreditation Engineer
Information Assurance Support Engineer
EMS Applications Engineer
NOC Manager
Sr Wireless Engineer
Firewall Analyst
Circuit Engineer (Military Systems)
Tier 3 Network Administrator
Network Administrator
Sell PCS/LMR Technician
Wifi Technician
EMS Senior Engineer
Information Assurance IAVA Engineer
Oracle Database Administrator
RCDD Cable Engineer

NDU
Help Desk Analyst

PFFA
Network Operations Team Lead

**Please email your referral
resumes to:**
careers@synaptekcorp.com
or visit [Synaptek Careers](#).

Kudos

**Congratulations to Ben
Hardbower on completing his
PMP certification!**

If you have someone you would

**YOU
ROCK.**

supportive.

Favorite place to travel: Las Vegas!

Hobbies outside of work:

Outside of work I enjoy playing cards with neighborhood friends, traveling around the country to watch my daughter's swim meets with the University of Louisville, and watching NASCAR.

Family:

I am married with two daughters, Danielle who recently graduated from the University of Maryland and now works with the University of Maryland Aquatic Club, and Lauren who will be senior at the University of Louisville and who is a member of the University swim team.



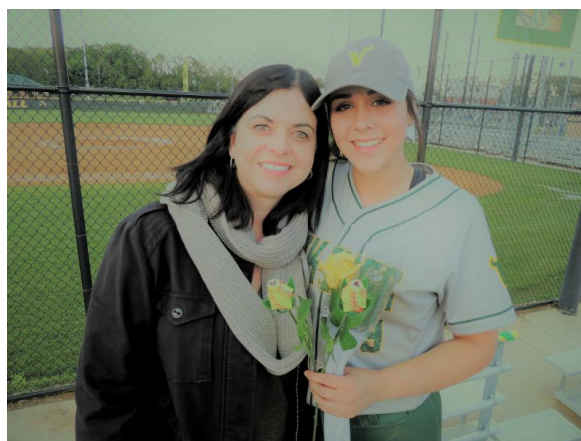
We want to hear from you!

Send us your news – babies, weddings, pets, trips and vacations, graduations, kudos to coworkers...

Send all submissions to news@synaptekcorp.com

like to thank email your message to news@synaptekcorp.com

Proud Mom



Toni Fisher with daughter Mackenzie at Loudoun Valley High School Softball Senior Night. Mackenzie played Varsity Softball for all four years of High School and was accepted to a number of prominent Universities. She has decided to attend James Madison University in the Fall. Congratulations Mackenzie!



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