



THOUGHTS

Newsletter Issue No. 9

December 2016

The 3 "Parts" of the word "Partner"

Synapttek uses the word partner a great deal when we write proposals. We partner with our customers; we are either partnered with a prime contractor or have partners on our team when we lead an effort; and we partner with our employees to provide opportunities for growth, above market benefits and challenging work assignments so we can bring the best, most motivated workforce to meet customers' requirements. While easy to write - it is much harder to make these statements true. Synapttek management spends much of our time trying to craft ways so that we can be the best partner to our customers, the companies with which we team and for you, the staff, who drive the Synapttek value proposition. I'd like to elaborate on the items that lead me to believe that we are on the right track in all three areas.

1. Customers - One of the most important indicators of customer satisfaction is retention and repeat business. I am very happy to say that our engagements with customers from 2016 continue to grow Army Emergency Relief (AER), Defense Threat Reduction Agency (DTRA), Defense Logistics Agency (DLA), Federal Trade Commission (FTC), Department of the Interior (DOI) and NOAA by engaging Synapttek for new efforts and additional personnel. In a very tough market, our continued engagement with customers is vital - the fact that we have been able to become a "go to" resource for these customers is the greatest affirmation that we have delivered on our partnership promise.

2. Teammates - Synapttek is very proud to have been recognized by General Dynamics as a Bronze Quality Service Provider (QSP) in 2016 (see sidebar). Out of over 1,000 small business that GDIT does business with only a handful received this honor. We have also been selected

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**REFER
YOUR FRIENDS.
GET
REWARDED.**

FBI

Systems Administrator (Chantilly VA,
Minneapolis, NYC, Sacramento, Seattle)
Systems Engineer (Quantico)

VA

Sr. Wireless Network Engineer

DOI New Orleans

Java Engineer
Software Engineer
JAVA/Geospatial Engineer

Navy Driftwood, Mississippi

RedHat Admin (Stennis)
Application Systems Programmer - Senior,
Intermediate
Software Systems Engineer

ETM

Enterprise Management System Senior
Engineer
Network Administrator

NDU

HelpDesk Analyst
Senior Data Architect
Sr. Network Engineer
Information Assurance Analyst

PFPA

as the SBA Protégé firm for AECOM/URS Federal a large multi-national corporation with over 90,000 employees. We have differentiated ourselves as a top tier small business service provider within the Large System Integrator community. This year we have bid more prime contracts than ever before. In many cases we partner with the same companies because they like the leadership that we have shown throughout the proposal process. Our partners are now bringing us set-aside opportunities they find in the market place to see if we are interested in bidding. In a market where there are many small business choices, the fact that other companies recognize and believe in our value proposition is evidence that we are building something special at Synaptex.

3. Employees - The best and last part of this trio. We are a services company and our employees are the "value" we provide. Our promise to you is that we will provide you with the best tools and surround you with the best talent we can to raise the bar on collective performance. In addition, we strive to offer a benefit package that values you and your family's health and wellness. We also aim to support your long term goals through ongoing career training and with matching of retirement and college fund contributions. We enjoy hosting employee events and programs, like the picnic, movie night, community charity and the upcoming holiday event to engage and connect employees from different programs. We offer these events with the intention of creating friendships and unity across our team and to become more than "just another job." Feedback that we have on this newsletter has been outstanding. We continue to pursue new and exciting contracts that keep us on the forefront of technology trends and support some of our customers most vital missions - we want Synaptex to be a place where people can grow professionally through continued opportunity. This year we have had more people take advantage of our many benefits including, retirement, health, fitness, professional development and our referral program than ever before.

While there is no "perfect" place to work, and we know that our customers have challenging and sometimes demanding requirements, we want our employees to feel appreciated, valued and secure.

The end of the year is always a time for reflection. 2016 has had its share of challenges and successes and has set an exciting stage for

Asset & Configuration Management Analyst
Windows Systems Admin
Principal Systems Engineer
VA Medical Center New Orleans
Help Desk Analyst

Please email your referral resumes to:
careers@synaptexcorp.com
or visit [Synaptex Careers](#).

GDIT QUALITY SERVICE PROVIDER AWARD



Synaptex was recognized by General Dynamics Information Technology (GDIT) as a high-performing small sub-contractor for our technical effort and performance for the year 2016. The GDIT Quality Service Provider (QSP) Program uses an established quality rating system and an annual evaluation process to identify the highest-quality small business providers based on quality work, timeliness, responsiveness, cost effectiveness and standards of conduct. Dan Johnson, President of General Dynamics Information Technology, presented this award to Synaptex on November 30.

WREATHS ACROSS AMERICA

Saturday, December 17
9:30am-11:00am



It's not too late to join [David Gauldfeldt](#) and the HQ gang for this event. We encourage employees and their families and friends to join us on Saturday morning. Wreaths Across America will take place at

an outstanding new year.

Have a joyous and wonderful holiday season.

David Gauldfeldt



Upcoming Employee Holidays

Monday, December 26 - Christmas (Observed)
Monday, January 2, 2017 - New Year's Day (Observed)

For a full list of upcoming holidays (and snow procedures), [click here](#).

Wellness Benefits

Check out the new Health and Wellness area on our [Employee Portal](#). There are many new offers available!

Welcome to our New Hires

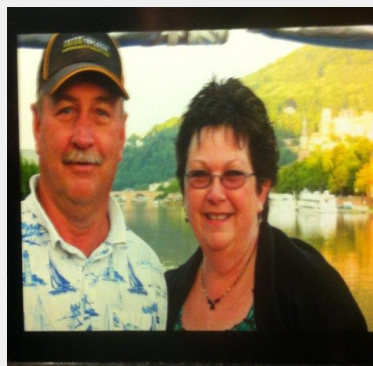
Stanley Asante, DOI
Dennis Hollinden, NDU

Employee Anniversaries

David Carter - 1 year
Richard Shumway - 3 years
Tom Wulff - 4 years

Employee Spotlight

Richard Shumway celebrates 3 years at Synaptex!



Richard and his wife Beverly in Germany last year while he was working for DLA.

*What's your favorite aspect of Synaptex?

The ownership was a pleasant surprise. I quickly realized that the ownership were people that you could trust to do the right thing. Family oriented, old school folks (if you will). You could trust them to keep their word and even make a deal with a hand shake. It's been a pleasurable 3 years.

*Hobbies outside of work?

I enjoy hunting, fishing, farming, and eating. We also love spending time with family. God blessed Beverly and I with 4 healthy children, 2 boys and 2 girls,

Arlington Cemetery.

Visit WreathsAcrossAmerica.org to learn more. Please RSVP to events@synaptexcorp.com.

PayCom Tasks



Annual Refresher Trainings

We have sent out our Annual Refresher trainings through PayCom. Please be sure to log in and complete our ISO/CMMI Refresher and a Employee/PM Refresher. If you hold a security clearance you have also been issued a Security Refresher. Please complete all as soon as possible.



Reduce Your Holiday Stress

The holidays can bring joy, but they can also bring stress. Whether you are worried about money, gift-giving or finding enough time to get everything done, using the following coping mechanisms can help you manage and reduce your holiday stress.

- Get organized-Writing down the things you need to do or places you need to be can help you visualize your to-do list and make it seem much more manageable.
- Know that it's OK to say "no"-If attending an event that isn't important to you will interfere with you getting work done or running errands, just say "no" politely.
- Create and stick to a budget-Money is one of the biggest holiday stressors for people. Set a realistic budget this holiday season and don't go over it.
- Ask for help when you need it-You don't have to decorate, wrap presents or cook by yourself. Ask friends or family members to help you complete these tasks.

and 3 grandchildren, 1 boy and 2 girls.

***Favorite place to travel?:** I have traveled extensively during my career with DLA. Germany is my favorite place with Sicily running a close 2nd.

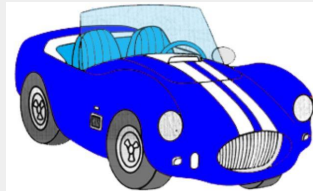
***Interesting fact:**

Our family was very sports oriented growing up. During the high school and college sports years I quit coaching and became the "Grill Master" for the Shippensburg high school and University Baseball and Softball programs.

Commuter Connections

Check out **Commuter Connections** to get an instant matchlist of other commuters who live and work near you to initiate a carpool.

Commuter Connections recently created the **CarpoolNow app**, which is helpful during regular commuting times and temporary carpooling, such as Metro's SafeTrack work or other special events. It is available on Apple iTunes, Google Play and Blackberry World.



HOLIDAY PARTY UPDATES

We look forward to seeing you on Saturday. Here are some helpful event details.

Valet Parking

Complimentary valet parking will be available at the Museum entrance at 8th and F Street for Synaptex employees. Look for the UniPark sign. Hours of operation are 6:45pm-11:15pm. Cars may not be left overnight.

Self Parking is available at 901 F Street NW. This garage is operated by Atlantic Parking. The garage closes at 3:00am. Fee is \$12. per car.

Metro

The closest metro station is Gallery Place/Chinatown which is on the red line.

Coat Check

Complimentary coat check will be located at the entrance of the museum. Please check your coats before taking the elevator upstairs to the second floor.

Gallery Hours

The second and third floor galleries will be open for our guests from 7:00pm-9:00pm. Museum maps will be available at our registration table on the second floor where our event will be held. **Food and beverages may not be taken from the event space into the galleries.**



We're on [FACEBOOK](#) and [LinkedIn!](#)

Follow us to get the latest news, updates and happenings!

Join the Synaptex Cloud Initiative Team



We are growing! Are you interested in learning about the latest technologies and trends in Cloud solutions? We will work closely with Executive Management in shaping the technology direction for our company's future.

This team will develop and support the latest computing trends with technologies such as Red Hat, Oracle, VMware and Microsoft.

Please contact Darian Jinnah or Michael Haskett to learn more about this exciting opportunity.

IT Department News

Synaptex is now providing reselling for VMware products under Federal SKUs.

Winner's Circle!



Congratulations to Warren McQueen for winning the GDIT Annual Golf Classic. Way to go! (Pictured: David Gauldfeldt, Warren McQueen and Sai Pothuri)

Photo Station

Don't miss the opportunity to capture a family/couple snapshot. Len Spoden will be taking digital photos from 7:00-9:00pm.

Event Schedule

7:00pm Reception
8:00pm Dinner
9:00pm Program - Awards
10:00pm Gift drawing
11:00pm Conclusion

It's Never Too Late To Get Fit! Check out Synaptex's Fitness Benefit [Click here for details.](#)



We want to hear from you!



Send us your news -- babies, weddings, trips and vacations, graduations, kudos to coworkers! Send all submissions to news@synaptexcorp.com