



THOUGHTS

Newsletter Issue No. 27

June 2018

Introducing TekSynap



TekSynap

TECHNOLOGY MOVING AT THE SPEED OF THOUGHT*

As indicated previously, the Synapttek name is changing to avoid "potential future confusion" with a California based company with a different, but similar name. We are pleased to announce that we have settled on a name - Synapttek will become TekSynap. It takes a little getting used to after saying Synapttek for over a decade, but it has decidedly grown on us. We like the name because it maintains strong ties to our foundational legacy and brings the technology part of our name to the forefront. Our logo, colors, and credo of "technology moving at the speed of thought" will remain unchanged.

While TekSynap is strongly grounded in our past, it also marks a new chapter for the company. We are quite a bit different than we were 10 years ago. We started as a very small, infrastructure focused, boutique subcontractor to the large system integrators in the Federal marketplace. We have evolved to be a fully capable IT company that is increasingly acting as a prime contractor on Federal contracts. As a matter of fact, over 41% of our direct staff now work on contracts where we are the prime. And while we are still a small business, we are actively preparing for our graduation from the small business program and our entrance in to the pool of Federal "mid-market" players.

Welcome to the **TekSynap** era.

Quest for the Cup

I had the great good fortune this year to be in Las Vegas for the historic event when the Washington Capitals, who had always come up short before, won game 5 of the Stanley Cup finals to earn a year with Lord Stanley's cup. The achievement ended 44 years of franchise frustration and 13 years of confounding playoff failures as a generational player, Alexander Ovechkin, just couldn't carry the team past the second round of the post season, on a good year. And then the miracle that was the 2017-2018 season happened, and a weaker Washington team than in previous seasons (at least on paper) came from behind in every round, won four games four times in a row, and ultimately did The Thing.

Professional sports capture our hearts because they have great allegorical significance to us and our own everyday lives. So, what are the everyday takeaways for we everyday people in the Capitals' well-deserved but long odds Stanley Cup win? Here are five, one for every game the Capitals played in the finals to clinch the cup:

1. Believe in yourself and your team. You are far more likely to succeed in doing The Thing when you believe you can. You may find yourself behind; the Capitals certainly did. But you've got another level of game in you. Play your heart out. That's what it will take.
2. Set goals for yourself and build towards them. When Capitals coach Barry Trotz asked for a couple of defensemen to shore up the blue line heading into the post season, he had a goal, a vision, and a corresponding plan. In our lives



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Kudos

Amber Perkins received kudos for her work on the JLCC contract and is so appreciated by her team!

Bryant Huber has successfully passed his CISSP exam. Congratulations on a job well done!

Thanks for all your hard work!

If you have someone you would like to thank or recognize, email your message to the [Newsletter team](#).



Summer Employee Appreciation Event

Don't forget to RSVP to our Summer Employee Appreciation Event! Bring the family and join us at Nationals Stadium to watch the Washington Nationals take on the Cincinnati Reds.

Saturday, August 4, 2018
7:05 pm

RSVP to events@teksynap.com
by June 29th!



that might be another certification, some training courses, a whole lot of practice, or learning a new technology. Do it. That's how you elevate your game.

3. Stick with the system. It's more than a phrase that Ovechkin says on the podium when his tenuous (but much improved) command of the English language fails him. It means don't let yourself get knocked off your game. Adversity happens, but the system has a plan for when the going gets tough. Follow it. TekSynap has a library of proven procedures that comprise our ISO 27001, ISO 20000, ISO 9001, and CMMI-SVCS L3 systems. Something carefully worked out, tested, and verified is bound to work better than what you can come up with on the fly in moments of desperation.
4. Take lessons from the past but leave the rest of the past in the past. That's a tough one for most of us. Sowing the seeds of lessons learned while abandoning the burden of loss is difficult but necessary. In TekSynap's Proposal Center we know this one well because we don't always win. But every proposal is a new series full of new possibilities. Here's what we say: Plan, do, believe, play your heart out, and stick with the system. This is our year.
5. And finally... You do 1 through 4 and you win. Now what? You can't rest on your laurels. The Stanley Cup is a challenge cup, not a trophy. You can take it home for a bit, but you don't get to keep it. You have to win it again every year. Repeat 1 through 4.



Vice Presidents, Julie Ennis & Warren McQueen

Julie Ennis, TekSynap Proposal Center

NRC GLINDA: 1st Task Order Award!



TekSynap has been awarded its first BPA Task Order for "Systems, Network, and Related Cross-Cutting Services (SNCC)" under our prime GLocal Infrastructure and Development Acquisition (GLINDA) contract.

The awarded SNCC BPA Task Order provides secure access to a broad set of integrated, end-to-end technical planning and IT infrastructure support capabilities supporting the following areas: Cross-Cutting Services, System and Database Administration, Compute and Storage Management, Release and Deployment Management, Network Management, Identity, Credential, Access Management, Data Center Facilities Management, Disaster Recovery and Continuity of Operations Management, Security Engineering Support, and Cloud Facilitation Services.

Under the SNCC BPA Task Order, TekSynap, along with team members Unisys and AECOM, will provide the NRC with a broad and comprehensive set of IT services. In addition to IT O&M support, our team will deliver critical assistance to the NRC in achieving its IT modernization strategy, most significantly to meet its cloud transformation objectives.

It can't be emphasized enough that the effort for this proposal was significant with major contributions internally from across the entire company - the proposal group, HR and recruiting, finance, graphics, and technical subject matter experts. The team effort demonstrates that TekSynap possesses the top-notch personnel, dedication, expertise, and commitment to reach for and succeed in winning large-scale IT contracts. With equally dedicated support by our team members, Unisys and AECOM, we were able to provide a high-quality and compelling proposal that scored above industry leading competitors on the GLINDA BPA; not an easy feat for a small business!

A big thank you to all! Win Party announcement to come!

Ray Caruso, Vice President

Benefit Questions?

The employee benefits we offer will remain the same; however, TekSynap recently transitioned to BB&T Insurance Services, who will be managing our Benny Card, Anthem, VSP Vision and Delta Dental benefits. Although you can always reach out to our Director of Business Administration, Toni Fisher at toni.fisher@teksynap.com, the names below will be your best point of contact for more detailed **medical** benefit-related questions.



Karen Wadsworth
karen.wadsworth@BBandT.com
703-383-5686

Kelly Jarvis
KMJarvis@BBandT.com
703-934-5231

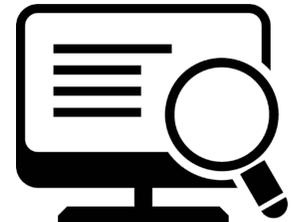
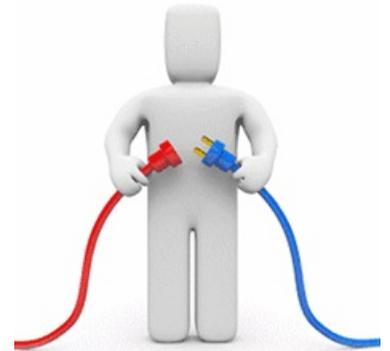
Benefit Enrollment will renew in early October!

LinkedIn Reconnection

With our name change, comes the need to update many things; however, our LinkedIn community is one of the most important! We are asking all our employees to reconnect with the company through LinkedIn.

To do so is simple. Log into your account and view your profile. Under "Experience", click the pencil icon. Under "Company", type in TekSynap, it should automatically populate and reconnect you to our company network. Click the image below to sign in now!

LinkedIn



Security Update

All Hands On Deck at NDU #supportNDU

We'd like to thank the following employees for their flexibility and efforts toward our NDU projects. We greatly appreciate your hard work and are so proud of the effort you've put into these projects. Thank you to Darrin Snyder and Fred Taylor for your leadership during this process as well.

Roland Concepcion
Steven Platte
Ruben Hormostay
Mario Mastrangeli
Jacob Dobbs
Joshua Dobbs
Darian Jinnah
Robert Kennett
Kyle Montague
Tom Murphy
Pearl Prince
Jason Rowland
Burt Soltero
Derek Stein
Ralph Volk



Security Update

In an effort to keep our employees informed and our programs safe, we will be sharing Security protocol and reminders through our newsletters. Phishing scams, identity theft often via email, are on the rise. You may receive emails (or other media) appearing to come from a legitimate source such as a trusted business, coworker or financial institution, that includes an urgent request for personal information or a critical need. Please be vigilant and read all requests closely, verifying the sender to avoid falling prey to the scam.

If you do accidentally click a malicious link or respond to a scam, notify kaitlyn.eber@teksynap.com with the subject line "Security Threat" immediately.

Fourth of July Festivities

Great Food? Check. Live Music? Check. Fireworks? Check. Here's a list of some popular events happening around our areas during the big holiday!

Colorado Springs, CO

[Summer Symphony: Memorial Park](#) is the region's largest event. The US Airforce Academy and the Colorado Springs Philharmonic will perform right before the big fireworks show!

New Orleans, LA

[Go 4th on The River](#) is a huge celebration on the Historic Downtown New Orleans Riverfront. There will be a FREE Dueling Barges Fireworks Show, along with great food and entertainment for all.

Battle Creek, MI

The 2018 Battle Creek [Field of Flight Air Show & Balloon Festival](#) will run June 28 - July 4 at the W.K. Kellogg Airport. Check out the website for all the fun activities!

Albuquerque, NM

Visit Balloon Fiesta Park for [Freedom 4th](#), presented by True Health New Mexico. Enjoy food, local beer, free children activities and live entertainment! Jo Dee Messina will even be performing before the big firework show.

Columbus, OH

[Red White & Boom!](#) is the largest single day event in the Columbus area and celebrating their 37th year! For a full guide to the days activities, visit their website, or even sign up for the Charity Day 5K!

Virginia Beach, VA

If you live in the area, bring your friends and family down to Town Point Park for the [4th of July Great American Picnic & Fireworks](#). Enjoy food, live entertainment and a fireworks display at 9:30pm! Don't forget your blankets.

DMV Metro Area

Each year, Washington DC celebrates Independence Day in a big way. While the fireworks show on the National Mall is a must-see, here is a [list](#) of 20+ additional ways to celebrate in the city on the 4th!

Congratulations to all the recent Graduates!

Oh, the places you'll go...

Rob Ritch's daughter Shelby, recently graduated from Manassas Park High School on June 2nd. She was awarded the Maurice A. Marshall Community College Scholarship for \$1,000 and will be attending NOVA for 2 years before transferring to JMU to major in Theatre. Congratulations, Shelby!



We know there are more recent graduates out there, send their stories and pictures to the [Newsletter team](#) for our July edition!

Washington Technology Fast 50

TekSynap is proud to have submitted an application this month to win a spot back onto Washington Technology's Fast 50 list!

Washington Technology ranks the fastest growing small businesses in the government market by their annual compound growth rate. We'll keep you updated on our new number!



REFER A FRIEND AND BE REWARDED



Kirtland AFB

System Administrator - Albuquerque, NM
Tier 1 Support/Asset Technician - Albuquerque, NM

Schriever

Information Assurance Administrator - Colorado Springs, CO

DOJ

CUI Principal Reviewer - Washington, DC

VTC

VTC Lead - Pearl Harbor, HI

DLA Jets

Network Engineer - Fort Belvoir, VA
Network Engineer - Texarkana, TX

Please email your referral resumes to:

careers@teksynap.com
or visit [TekSynap Careers](#)

We want to hear from you!

Send us your news -- babies, weddings, pets, trips and vacations, graduations, kudos to coworkers...



Send all submissions to the [Newsletter team](#).

Employee Anniversaries

- 4 Years**
Jeff Beyer
- 3 Years**
Douglas Thornton

- 2 Years**
Connor Wiles

- 1 Year**
Huston Foster
Robert Yohn
Damien Ennis
Creighton Gustafson
Ruben Hormostay
James Meador
Keith Pressel
Cynthia Shawd
Deric Wilson



Welcome New Employees!

- Christopher Johnson, DLA JETS
- Chris Demato, HQ
- Jonathan Brinkman, Kirtland
- Jessie Ragsdale, DTRA
- Levi Bickel, VA Group Zero
- Jeremy Carr, DLA JETS
- Misty Forry, DLA JETS



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