



TekSynap

THOUGHTS

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The Gift of Giving

I just recently joined the leadership team as the new Vice President of Business Unit 5. In this role, I'll be working with the leadership team to expand TekSynap business. As I settle in, I'm excited to learn more about TekSynap, our customers and meet as many of you as I can.

Many of you know me from my previous position as Vice President at General Dynamics Information Technology (GDIT), where I worked for the last 20+ years. At GDIT, I managed the day-to-day operations of the Commerce-Interior group. The group provided technical support and services to Department of Interior (DOI), Department of Commerce (DOC) and Department of Defense (DOD) clients. I was responsible for all P&L activities, strategic and tactical business growth and development, customer engagement and staff management for the 350+ people in my organization. I was successful in the expansion of core technical competencies to increase service offerings (Full SDLC Technical Services, IT O&M Support, Enterprise Architecture (EA) & IT System Architecture Services, Data Collection, Retrieval, Analysis and Management and Delivery) resulting in significant organic and new opportunity growth for my team.

I'm located down on the Louisiana gulf coast and am an avid New Orleans Saints fan. I also enjoy fishing and being out on the water. I'm really looking forward the great growth opportunities here at TekSynap.

A tradition I'm bringing with me to TekSynap is the continued support for our local gulf coast children in need. Historically, my Gulf Coast teams celebrated the season by adopting and supporting a Head Start school. Head Start/Early Head Start is a federally funded program that provides quality early childhood education experiences to children age birth to five. The children are from low-income or at-risk families or the child has an identified disability. The program provides developmentally appropriate learning experiences to prepare children for school. The program also works to support the child's development through health and development screenings, nutritious meals, oral health and mental health support. Head Start and Early Head Start programs work with parents, caregivers and families to achieve goals in support of the child in areas such as housing, employment, transportation, financial security and school readiness. These services may be provided through center-based or home-based options.

Through the generosity of TekSynap, we'll once again be adopting the Mandeville-Lacombe Head Start school this year, which has just over 100 children. Each of the children will be given a Christmas stocking filled with crayons, watercolors, trucks, stuffed animals and other goodies. In addition to all of the stockings, we'll be adopting a classroom and providing the children with winter coats. The coats and stockings will be delivered

just before the holidays. There is no greater gift than to see the delight and excitement in the children's eyes. Sharing and giving back to our local communities is an important tradition and a good reminder to us all that at times, we can all use a helping hand. I'm thrilled to continue the tradition here at TekSynap.



Children we supported in 2017

This time of year, it's not only important to give back but to recognize and thank you each for your efforts in supporting our customers, our partners and each other. Our day-to-day job responsibilities are demanding and providing the high level of support and service our customers have grown to expect from us requires dedication and commitment. Thank you for making a difference in the lives of others. The best of the season to you!

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WELL DONE

Kudos

Chris Grant has received kudos for being exceptionally helpful at a recent VTC training session.

Congratulations to **Jonathan Brinkman** who has been recognized for being both helpful and professional onsite!

Kudos to **Matthew Stroud** for his excellent and quick service!

Props to **Spencer Ellingsen** who was recognized for his prompt serving and problem solving skills.

Thanks for all your hard work!

If you have someone you would like to thank or recognize, email your message to the news@teksynap.com.

IT Systems and Network Cross-Cutting Services (SNCC) BPA Call Awarded

The Office of Administration (ADM), partnering with the Office of the Chief Information Officer (OCIO), has awarded the IT Systems and Network Cross-Cutting Services (SNCC) BPA Call under the Global Infrastructure and Development Acquisition (GLINDA) to TekSynap.



The SNCC BPA Call supports the majority of the Agency's IT infrastructure and is the largest of the GLINDA BPA Calls to date. OCIO and ADM will be working with the incumbent provider and TekSynap to transition the current operations and maintenance of the Agency's IT infrastructure.

AT&T Corporate Benefit

TekSynap employees are now eligible for the AT&T Signature Program which allows you to take advantage of special discounts on wireless services, once you complete the enrollment process.



and commitment. Thank you for making a difference; it has been an exceptional year. I thank you for being a part of such a great team that genuinely cares about people. The holidays are a time of gatherings and celebration among family and friends and we wish each of you a safe and joyful season!

- MJ Helveston

complete your enrollment.



To enroll, visit the [AT&T Discount Website](#) and enter your work email address. When prompted to choose the organization's Foundation Account Number (FAN), choose "04831037".

Holiday Party Recaps

Below are some of our Holiday Party Recaps! TekSynap wishes everyone and their family a wonderful Holiday and a happy and healthy New Year.

New Orleans, LA

TekSynap's NOLA Teams had a great time at Blue Oak BBQ for a Holiday Dinner on 11/30! Lindsey Dale won the giveaway for the Saints vs. Panthers game on 12/30 - congrats Lindsey! Special thanks to Mr. and Mrs. Jinnah for donating the tickets.



Pictured (from Left): Lindsey Dale, Eddie Chan, Jean Naquin, Glenn Chauffe, Marla Helveston and Kellie Dorgan
Missing from photo: Peng Sun and Daron Populist

Columbus/Dayton, OH

Our Columbus/Dayton employees celebrated the Holidays at La Scala Restaurant. They had a great time meeting fellow employees, mingling over great food and drinks and even enjoyed a special Magic Show from [Drew Murray](#), a local entertainer in the area.



TekSynap and NES Employees in the Columbus/Dayton, OH area.

Washington, DC

Employees close to the Washington, DC area celebrated at the new International Spy Museum on L'Enfant Plaza. They enjoyed food, drinks, music and dancing! Special thanks to Melissa Gauldfeldt for organizing our Employee Gift Baskets - congratulations to everyone who won! For more pictures of the big event, visit the [TekSynap website](#).

Security Update

Foreign Travel Requirements

Are you traveling this winter break? Personnel who hold SCI clearances must receive foreign travel briefings prior to international travel, per DoD policy. Please notify your FSO (security@teksynap.com) if you will be traveling aboard. The training will need to be received prior to departure. We recommend that all cleared personnel receive the training; it is beneficial for all.



You will also receive a debriefing questionnaire upon your return.

Remember to keep alert while traveling and report any suspicious activity to your FSO.

Using ADP to Expand Your Opportunities

As you know, TekSynap is growing faster than ever. We are constantly sourcing for new positions and candidates. You have the opportunity for career growth within your program or one of our newly awarded contracts!

Management uses ADP as a way to organize employees' credentials and source for new candidates. By keeping your profile up-to-date, you have the ability to be considered. In ADP, navigate to Myself > My Information > Profile. You will be able to add your certifications/licenses, trainings, experience, education and more. This will be a great, easy access resource for both you and management. You will be able to have all of your qualifications ready at your annual review and management may be looking for your specific talents!



Wreaths Across America

Despite the weather, TekSynap had a great turnout for Wreaths Across America. The team arrived early, at 5:15am, to remember and honor our fallen veterans at the Arlington National Cemetery. Our truck crew helped pass out wreaths to other volunteers to lay on each headstone. Michelle Norris, TekSynap recruiter, summed up the day the best - "we were soaked, covered in pine needles and at times cold, but we greeted everyone with a smile. We only sacrificed a few hours of our time, dryness and warmth, but that doesn't mean much when you are surrounded by those that have sacrificed so much more."

Thank you to Kearstin McGinnis who helped us arrange our participation in such a fantastic event.



Team of the Quarter Award at Kirtland AFB

Matthew Stroud, Spencer Ellingsen and Jonathan Brinkman were recently congratulated as members of the Together Everyone

Achieves More (TEAM) of the Quarter for 4Q. They were recognized and appreciated for the hard work they've been doing at the CFP in support of the Kirtland C4 contract. Our customer has noticed their efforts and professionalism.

We thank all 3 of you, as this recognition goes a long way to ensuring we maintain our good standing and superior customer satisfaction. Great job and keep up the good work!



TekSynap Employees on the Dance Floor

Albuquerque, NM

Our Albuquerque employees make up our largest group of employees out West! They celebrated in style this month at the Marriott Uptown for their joint Holiday event with SMS. They enjoyed a great dinner, drinks and lots of dancing!



TekSynap Employees in Albuquerque, NM plus Kayla Sailer, David Gaulfeldt and Warren McQueen from HQ

Travel Anniversary Awards

Congratulations to Darrin Synder, Robert Kennett, Kyle Montague, Kirk Falk and, Vinh Le for their Travel Anniversary Award! We hope you all enjoy your \$5,000 vacations this year - don't forget to let us in on where you go!



Baby On Board

Congratulations to Robert Riley and his wife who recently welcomed a beautiful baby girl, Torianna Lee Riley. She was born on Tuesday, November 27, 2018 at 8 lbs, 12 oz. Robert Riley is a VTC Admin on the DLA Jets contract in New Cumberland, PA. Congratulations!



Employee Travels

Thomas Murphy, one of our DLA Jets Task Order Project Managers' recently came back from a week in India with his wife. While visiting the Taj Mahal, they took the beautiful picture below.





Pictured (from top) Darrin Snyder, Kyle Montague and Robert Kennett



TekSynap ITES-3S Teams Celebrates Award of Army's \$12.1 Billion ITES-3S MA-IDIQ

It has been a long road but TekSynap recently celebrated the award of a Small Business Information Technology Enterprise Solutions-3 Services (ITES-3S) contract with the TekSynap ITES-3S Team at a win party at the 2941 Restaurant in Falls Church, VA. We were absolutely delighted at the turnout and the opportunity to celebrate the win together.

The contract scope includes services and solutions essential to support the Army's enterprise services, encompassing nearly all areas of enterprise IT, including cybersecurity, information systems security, information assurance, as well as business planning, IT administration and training services. The indefinite-delivery, indefinite-quantity (IDIQ) contract is to last nine years. The TekSynap ITES-3S Team is comprised of small and large businesses that offer best-of-the-best capabilities across all the task areas, ensuring our ability to provide high caliber support services and adequate resources for surge requirements and multiple simultaneous tasks spanning global locations. As TekSynap's President David Gauldfeldt states, "We have a fantastic team. We look forward to leveraging our deep competencies, to deliver best practices, innovation and best value to ITES-3S customers." As a small business awardee, the TekSynap Team is eligible to compete on all unrestricted task orders and small business set-aside task orders. The contract is expected to conclude September 2027.

TekSynap recently hired Ms. Zowie Lankford to be the ITES-3S Program Manager. Zowie has over 20 years of experience successfully leading large multi-million dollar programs to include capturing numerous ITES-2S task orders exceeding \$100M in contract value during her tenure at CSC.

For additional information about TekSynap's ITES-3S IDIQ contract and access to our Ordering Guide, see our [website](#).



Employee Anniversaries

REFER A FRIEND

AND BE REWARDED



Please email your referral resumes to:

DLA JETS

Network Engineer - Richmond, VA
Cybersecurity Analyst - Columbus, OH
Senior Network Engineer - Pearl Harbor, HI

50 SCS

Technical Controller (Schriever AFB) - Colorado Springs, CO

Kirtland AFB

Telephone Systems ISP Technician - Albuquerque, NM

Stennis

Software Systems Engineer (Intermediate) - Stennis Space Center, MS
Applications Systems Analyst/Programmer Lead (GIS with GeoServer) - Stennis Space Center, MS

careers@teksynap.com
or visit [TekSynap Careers](#)

We want to hear from you!

Send us your news -- babies, weddings, pets, trips and vacations, graduations, kudos to coworkers...

Send all submissions to
the [Newsletter team](#).



"Follow" us for the latest news and info!



Find us on:

10 Years
Kamran Jinnah



6 Years
Thomas Wulff



1 Year
Jonathan Lee
John Delossantos



Welcome New Employees!

Tyrell Bryant, DLA JETS
Kevin Lalputan, JSP
Chris Damato, HQ
TeShayla Pierce-Jackson, AFRL
Steven Thomson, AFRL
Tim Le, DLA ETN
Mercedes Mason, DLA ETN
Frank Lee, DLA ETN
James Baldridge, DLA ETN
William Scott Anderson, AFRL Prism
Shane O'Neil, DLA ETN
Charles Jones, DTRA
Ryan Leland, DLA NETOPS
Adam Thomas, HQ