



THOUGHTS

Newsletter Issue No. 35

February 2019

TekSynap Wins the Nuclear Regulatory Commission (NRC) "Systems, Networking, and Cross-Cutting (SNCC)" Contract

After months of anticipation, TekSynap was finally awarded a Four Year \$42M Dollar Task Order in November 2018. The award is with the Nuclear Regulatory Commission (NRC) under our Global Infrastructure and Development Acquisition (GLINDA) BPA to provide end-to-end support for the NRC IT enterprise. These wide-ranging IT services require broad expertise across all facets of IT services and are broken down into Support Areas identified below:

- Support Area #1: Cross-Cutting Services
- Support Area #2: System and Database Administration
- Support Area #3: Compute and Storage Management
- Support Area #4: Release and Deployment Management
- Support Area #5: Network Management
- Support Area #6: Identity, Credential, and Access Management
- Support Area #7: Data Center Operations Management
- Support Area #8: Disaster Recovery and Continuity of Operations Management
- Support Area #9: Security Engineering Support
- Support Area #10: Cloud Facilitation Services

TekSynap recently celebrated the award with our team leads and partners at Owen's Ordinary, 11820 Trade St, North Bethesda, MD.



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Kudos



Danielle Sansone was recognized for leading the effort to clean up, organize and prepare materials for DTRA's Fire Marshall Inspection which the SOC passed with zero discrepancies.

Crystal Bannister, DTRA's Service Desk Manager, received kudos for her outstanding customer support to JIDO. The customer wrote "some of the best customer service I have received in my 8 years at JIDO...our organization needs more people just like her." Well done Crystal!

American Chemistry Council passed their sincere thanks to **Rob Ritch** and **Dicken Tsoi** and their whole team for providing extra on-site support during ACC's annual board meeting. Their new network and WiFi worked flawlessly and all user challenges were addressed with minimal impact to the meeting's focus.

Chris Ray received kudos from Warren McQueen for the excellent progress on filling DTRA vacancies.

Chris Vontomaszewski was credited for his efforts in getting the LAN Flattening project for DLA Richmond over the finish line with no more major interruptions to the customer.

Jim Brown was recognized by his counterparts on the DLA New Cumberland Desktop Support team as "the best tech on the team." They also expressed that his knowledge and abilities made their lives easier and he will be missed as he moves on to bigger things.

If you have someone you would like to thank or recognize, email your message to the news@teksynap.com.



Along with our Team Members Unisys and AECOM, we are providing an IT staff of over 70 FTE's to support the agencies mission critical infrastructure. This team is being led by our recently hired Delivery Manager, Mr. Chris Schuster.

Chris joined TekSynap in January to lead the transition effort and support ongoing contract performance. Chris brings over twenty-one years in the information technology field and fifteen years of Government program management experience. Several of Chris' notable programs include:



- Managing 157 Enterprise level three and four engineers over 15 teams to support an enterprise level Army Corps of Engineers contract for more than 36,000 users
- Managing a \$150m three-year contract with the Department of Veterans Affairs to design, implement and test wireless networks in 111 active VA hospitals
- Managing a team of senior engineers to provide technical investigation, assessment, recommendation and testing for key program specific technology initiatives such as Cloud; JIE/JRSS; Tech Refresh; Unified Capabilities; Data Center Consolidation; and Mobility for a Department of Navy enterprise network

Chris has led his team in a very aggressively scheduled transition with a wide range of activities. In addition to the on-site staff, this transition has truly been a team effort with tight coordination and regular communication with TekSynap's recruiting, HR, security, and IT staff. Thanks to all at HQ and on the ground at NRC for all your terrific support to help make the on-boarding and transition as successful as possible. Final transition and cut-over takes place on March 1st when we assume full responsibility and begin our 1st year of the contract.

Award of this contract represents a great springboard to pursue other opportunities at NRC and provides TekSynap with qualifications in new and exciting areas such as implementing complex Identity Control and Access Management (ICAM) solutions, agency enterprise cloud migration, and an enhancement of our existing Security Engineering capabilities.

--Ray



DLA - JETS

Virtual Administrator - Tracy, CA
 Cybersecurity Analyst - Columbus, OH
 Senior WAN Network Engineer - Pearl Harbor, HI
 Telecom Specialist (3) - Columbus, OH/
 Richmond, VA/ Tracy, CA

DTRA

Spunk Engineer - Fort Belvoir, VA
 Helpdesk Specialist - Herndon, VA
 Information Systems Security Office (ISSO) - Fort Belvoir, VA
 Senior System Administrator - Fort Belvoir, VA

AFNCR

EMC Storage Subject Matter Expert - Joint Base Andrews, MD
 SolarWinds Subject Matter Expert - Joint Base Anacostia-Bolling, DC
 Helpdesk Specialist - Joint Base Andrews, MD
 Cybersecurity Engineer - Joint Base Andrews, MD

NRC-SNCC (Rockville, MD)

Project Scheduler SME
 Disaster Recovery Specialist (2 openings)
 Subject Matter Expert II

JSP

AV/VTC Junior (Secret Clearance), Arlington, VA
 AV/VTC Junior (Top Secret Clearance), Arlington, VA

Please email your referral resumes to:

careers@teksynap.com
 or visit [TekSynap Careers](#)

Didn't receive your Anthem Medical Insurance and HRA Benny Card?

If you did not receive your Anthem insurance cards in the mail, please create an Anthem account by going to this [website](#) and clicking on "Register now". You will need your member ID to create your account. You may request your ID by emailing HR@teksynap.com. Once your account is created, select the "Request ID card" option. You will be able to download a digital version of your Anthem insurance cards or request another mailed copy.

If you signed up for the Anthem medical benefits you will receive a "Benny Card" in the mail. The card will typically arrive within 10-14 business days after your enrollment is processed. If you believe you should have received your Benny Card in the mail but didn't, please email ERSupport@benstrat.com to check the status of your card. You should have also received an email from BenStrat with your login information for your 125Company account. If you have not received your login information, please also email ERSupport@benstrat.com or call (877) 303-3539 for assistance.

If you have any questions regarding the Benny Card or the Anthem Insurance card, please email HR@teksynap.com.

Annual Security and Quality Refresher Training

All full-time employees have been sent training through ADP that should be completed prior to 1 March 2019. If you have any questions please contact quality@teksynap.com.



INCLEMENT WEATHER POLICY

Employees are encouraged to use discretion in deciding whether they can safely remain at or commute to/from work. If you are unable to work due to Government closure or travel conditions you are to use Paid Time Off/Personal Leave (PTO) for time missed. You are required to consult with your supervisor or Program Manager for any absence, late arrival and/or early departure in inclement weather situations.

We want to hear from you!

Send us your news -- babies, weddings, pets, trips and vacations, graduations, kudos to coworkers...

Send all submissions to the [Newsletter team](#).

Employee Anniversaries



LinkedIn

"Follow" us for the latest
news and info!



Find us on:
facebook

7 Years

Tina Wan

4 Years

Toni Fisher
Fred Taylor

3 Years

Kaitlyn Eber

1 Year

Ryan Duff
Katina Stephens
Jeremy Jones
Robert Bennett
Justin Faciane
Nicholas Mastrangeli
Eric Emrich
Jonathan Naeve
Scott Kaufman
Charles McClellan
Merrell Segars

Welcome New Employees!

Shemone Williams, DLA VPM
Jonathan Barradas, DTRA
Antonio Williams
Mamo Gerba, DTRA
Vanessa Sessa-Hopkins, DLA JETS
Raven Thomas, DLA DRAS2
Jake Nguyen, DTRA
John Haley, AFNCR

