



Newsletter Issue No. 52

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As far as growth goes, the opportunities are endless.

After a long career diving into the IT industry and tackling new obstacles, I am very thankful that you have welcomed me into Team TekSynap as a new Vice President. TekSynap's tenacious community aligns seamlessly with my own personal philosophies.



I hope that my strong work ethic, desire to get along with others, and my fearless approach to life becomes contagious. I face new challenges with a standup attitude that I engender in my personal and professional life. My hobbies include Scuba Diving and Off-Roading which feed my fearless nature. Whether I am diving into a rescue mission or cruising in my "souped up" jeep, my ability to fearlessly navigate uncharted territory is ever-present.

I was raised as a military brat in Montgomery, Alabama. My father was a Colonel in the Air Force and my mother who was a Clinton appointee for the Department of Health and Human Services (HHS). My family's military background led me to a lifelong relationship working for and with the military. After receiving my Bachelor's degree from the University of South Carolina, I began my career in IT. In 2002, I became a Program Manager for Robbins-Gioia, a consulting company based in Alexandria, Virginia. During my time there, I implemented a variety of successful program and business management solutions while I oversaw the entire DLA Enterprise Telecommunications Network.

In 2006, I transitioned over to NES Associates (CSRA/GDIT) as a Program Manager and in 2012 became the Director of Telecom and Networking for the DLA portfolio which I grew to over \$50M annually with the support of over 150 personnel. During this time I was introduced to TekSynap as they became a viable partner in many pursuits.

My history working for large businesses made me appreciate TekSynap's mission and community. Sometimes serving customers and valuing employees can get lost in a big company. TekSynap's philosophy of valuing and taking care of their employees so that they can take care of their customers aligns with my leadership style.

There are countless reasons why I decided to join TekSynap; including great benefits that go beyond health insurance. Whether it's helping employees pay students loans, professional development, or helping families save for college, TekSynap has demonstrated that investing in their employees is a priority.

Even though we are growing, TekSynap's leadership has been able to maintain a "family" environment. I believe that our leadership will always see the importance of our employees as key assets. Kamran and David have fostered this to reinforce our mission and trajectory of growth. No issue is too small, and every employee counts. As a new VP, I plan on emulating these principles in my leadership. In addition, I intend to expand our business while continuing to exceptionally serve our customers and employees.

TekSynap has a reputation of successfully managing programs with a strong networking focus. I envision TekSynap evolving and growing into new areas such as software development life-cycle, logistics, and additive manufacturing - we just submitted our first proposal for additive manufacturing!. The opportunities are endless.

I am eager to discover what we can accomplish together.

-Stone Baggiano



Caught in the Act

Kayla Sailer would like to shout out **Tim Wyatt**, AFNCR, for his performance starting at the onboarding process while working on the cybersecurity portion of the PRsISM Program under Kayla's purview.

Huge shout out to **John Naeve**, Wireless, for passing the 700-751 Cisco SMB product and positioning Technical Overview exam.

Congratulations to **Chase Rustand** for passing his Introduction to Cisco Sales 700-150 Exam.

Our customer at DENIX recognized **James Coleman** for locating a DENIX user an archived report.

Kaitlyn Eber thanks **Monique Evans** for jumping in and completing urgent work over the weekend. We appreciate you!

The DLA team recognizes the **EWASS team** who received a glowing review from a very satisfied customer.

AFNCR recognizes **Gabriel Walton** and **Tiera Smith** for their contribution to the 844CS NMCC Cyber Team who completed the first ever ATO through the HAF/A2 Intelligence Community (IC) Authorizing Official.

NRC would like to shout out **John Stanley** and **Tina Kieffer** for their hard work with SNCC Compute and the storage team to migrate virtual machines from the legacy storage to the new storage platform.

NRC would like to thank **Scott Morris, Sarah Law, and Willie McKoy** for leading the NRC's Ops Center team with their professionalism, courteousness, knowledge and support of the NRC's mission.

Shout out to **Tiffany Bean** for her continuous efforts in supporting the HR team.

A huge shout out from **Warren McQueen** to **Leonard Newman** and **Adam Thomas** for their support in the Sandia orals. Your hard work and commitment is appreciated!

Certification Corner

CISSP

Alex Peake

CCNA

Teagan Pacheco

Azure Fundamentals

Dana Martin

Linux+

Jesse Josserand

CWS

James Carnill

JNCIA-Junos

Jonathan Sarty



We encourage you to use your Employee Learning Program Benefit. Click [Here](#) to access the form. Please send the filled out form to your manager for approval and hr@teksynap.com.

Open Positions

DTRA

Cybersecurity Engineer- Fort Belvoir, VA



DTRA 4.2

Network Engineer- Fort Belvoir, VA
Systems Engineer- Fort Belvoir, VA

NGA

Junior Helpdesk Specialist-Springfield, VA
Junior Helpdesk Specialist- St Louis, MI
Helpdesk Specialist Mi- Springfield, VA
Helpdesk Specialist Mid- St Louis, MI
Systems Engineer- Springfield, VA
PSOC Support Specialist- Springfield, VA

Windows Systems Administrator, Washington, D.C
Cable Technician, Arlington, VA
Solarwinds Systems Administrator, Washington, D.C
Network Engineer, Arlington, VA
Sr. Systems Administrator, Colorado Spring, CO
Project Manager, Arlington, VA
Network Engineer / Fault Management & Performance SME,
Arlington, VA

DLA

Network Engineer (NE LAN), New Cumberland, PA
Computer Operator (ESD), Oklahoma City, OK

Please email your referral resumes to: careers@teksynap.com



TekPets



Welcome to **Rachel Bates'** farm! This is Rachel's daughter Anne with a few of their cows.



The black and white dog with the chickens is Fiona. She is Rachel's new Livestock Guardian Dog. She is a Karakachan, they were bred to protect livestock starting in 500 BC in Bulgaria. The black dog is named Bear. Little Bucky is the sorrel who belongs to Rachels daughter Anne. They also recently added some new chicks to the farm!

These are **Kayla Sailer's** pups! Max is pure white. Rocket is black/white. They are brothers – both bichon frise/Havenese mix born on December 24th 2015. Rocket is like a baby doll who is happiest being lazy on the couch as long as he has some physical contact (preferably belly rubs). Max, on the other hand, is more of a nervous protector who loves running outside in the backyard, to either side of the fence to talk (argue/bark) with the neighboring dogs.



This is **Kimberly Snyder's** puppy. She is a nine month old Whippet puppy named Olive. She's extremely social, and loves to play in the sprinkler and chase her Frisbee.

We want to feature your pets in the next newsletter! Send your companions to news@teksynap.com

NEW ELP FORM!

This form can be found in ADP for education reimbursement.

Resources > Company Information > **Forms Library**

You can use this form to receive tuition reimbursement for up to **\$5,000** a year.



Please Check Your TekSynap Email

Messages and updates may be missed if you are not checking your email. Please be sure to check it every couple days.



ADP How To:

Personal Information Update:

Myself > My Information > Profile > Personal Info > View More

You can update your email, phone number, address, ethnicity, veteran status, and marital status in this section.

Certification update

Myself > My Information > Profile

Under Professional Credentials you will see licenses and certifications.

You may add, edit, or delete as needed.

relax

We know that COVID-19 has put a hold on air travel, but there are still ways to use your PTO to relax and unwind. It is healthy to take a break from working to rest your brain and body. You can escape into a cabin in the woods to relax and enjoy nature. Stay home and read or binge watch your favorite TV shows. Get outside and get some Vitamin D.

Remember that there is a cap for the amount of PTO you can accrue. If the total amount of unused PTO reaches a "cap" equal to two times your annual PTO accrual amount, further accrual will stop.

New Address: 1900 Oracle Way, Suite 800, Reston VA

As some of you may already know TekSynap is moving to a new headquarters. As the move becomes final we're asking everyone to please update their email signatures to reflect the new address. If you have any questions or need assistance please reach out to support@teksynap.com.



**\$1,000 Student Loan
or 529 Match!**

As a highly valued employee of TekSynap, you will receive a matching contribution, up



to \$1,000 each year, towards your own contributions to a 529 OR student loan repayment plan. If you are interested in signing up for this benefit please email hr@teksynap.com

LesMills Online Fitness

We are excited announce that TekSynap has enrolled in a corporate partnership with LesMills to offer all employees a new health and wellness benefit. LesMills offers online fitness classes from beginner to advanced levels of cardio, strength training, yoga, dance, HITT, meditation and more. Employees will have access to more than 1,000 classes led by world-class instructors from the comfort and safety of their home via an OnDemand app, laptop or by cast to a TV. To learn more about LesMills On Demand [Click Here](#).



To enroll in this membership please continue with the following steps:

Start on the employee portal [here](#)

1. Download and complete the waiver
2. Email the completed waiver to hr@teksynap.com
3. Register for your LesMills account
4. You will be emailed your credentials once your Waiver has been completed

This is a one time approval process.

- If you have any questions please email hr@teksynap.com

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Happy Hour with The NOLA Team



The New Orleans Team normally works on site, but when COVID hit a few months ago, they began a virtual happy hour every week. The team conveyed that before working remotely, they rarely saw each other in such a large facility. Each week, **Tami Devitt** asks the group a topical question. This week's question was, "Which two people from our team would you choose as allies in a zombie apocalypse?," laughter and jokes ensued. Happy hour has become a weekly ritual that everyone on the team looks forward to. This is another example of our resilient professional community in the face of adversity.

Facebook Community Group for Team TekSynap



This group is for everyone in the TekSynap community! It was created with the intention to bring employees across the country together. Staying connected is vital to our supportive work culture and the interconnected relationships that allow TekSynap to flourish. It is more important than ever to maintain a sense of solidarity in these uncertain times. We hope that this platform will allow for new dialogue and increased rapport across the board.

Click here to join!



TekDollars \$\$\$

Did you know TekSynap has an employee store and that you can earn TekSynap Dollars to spend there?

- To get to the store head to the **employee portal!**
- Click on the TekSynap Store **button**
- Click Login and use the single sign to access your account
- To check your TekSynap Dollars amount continue to My Account at the top
- Under the Dashboard on the left, click on **TekDollars**
- To shop for items click the Shop button at the top of the screen



As a federal service provider, we are required to maintain accurate and timely accounting of all hours worked. It is critical that **EVERY** employee enter their time into their Unanet Timesheet each work day. Every employee receives email reminders at 5 p.m. EST of each business day and 10 a.m. EST the following morning. If the employee fails to enter their time, they are marked delinquent, and a notification is sent to the supervisor and Quality Administrator at 10:30 a.m. EST the following business day. If you have a unique work schedule – your manager must note the exception. Daily timesheet compliance is an extremely important compliance requirement for the company and the employee.

Tips to Help you Remember to Enter your Time Daily:

Please set an alarm on your phone, put a sticky note on your desk, or get a friend to remind you with the buddy system! It is not compliant to “catch up” at the end of the week or the pay period. You also cannot enter hours, with the exception of leave, in advance. It must be completed each day to reflect hours worked.

This is a very important requirement of the services we provide each customer. We appreciate your increased (for some) and continued (for others) diligence.

Questions? Email Quality@teksynap.com.

Insider Threat Awareness

Did you know?

Insider Threat Sentry, CDSE's Insider Threat awareness mobile application is now available on the Google Play and Apple App stores?! Learn more [here](#).

Insider Threat Sentry is an easy-to-navigate app that makes hundreds of training and education resources easier to search and locate. With the app, users can download posters, watch videos, play security awareness games, and create vigilance campaign kits, among other activities.

InT Sentry allows security professionals, insider threat practitioners, and anyone with an interest in national security to easily access high quality, award-winning resources. Get the information you need quickly and stay up to date with the latest in insider threat awareness!

Stay informed and have fun!





Anniversaries

7 Year Anniversary

Robert Kennett
Darrin Snyder

6 Year Anniversary

Elpidio Froilan Aquino
Joseph Li
Leon Faircloth

3 Year Anniversary

Michael Foote
Steven Yingst
Cory Kearney
Patrick Miller
Sean Pigford
Kearstin McGinnis
Thomas Murphy

2 Year Anniversary

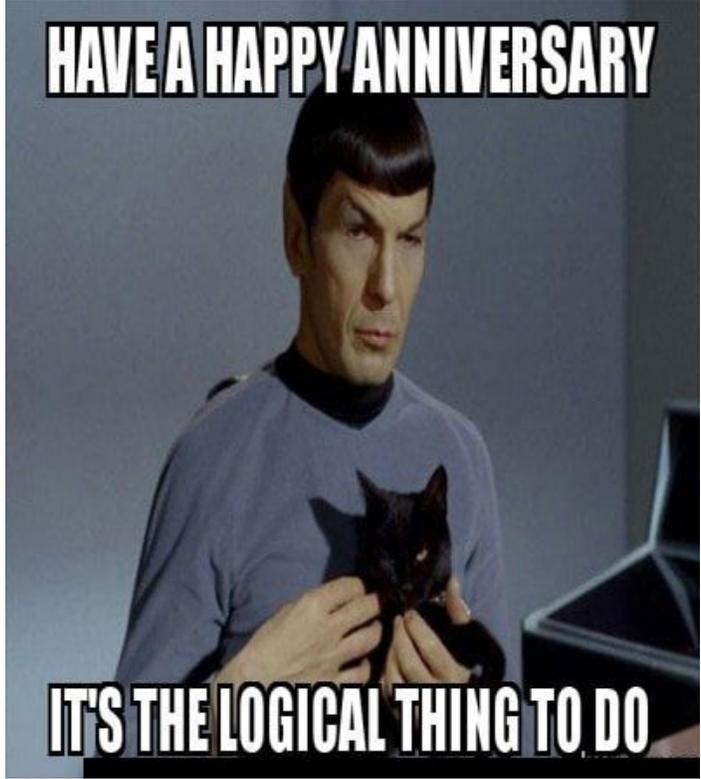
Meg Hall

1 Year Anniversary

Welcome New Employees!

Tamonty Johnson
Bianca Berrios
Chris Lichner
Gilbert Lafayette
Shane Rivers
Cheyenne Patty
Chelsea Townes
Karvette Geathers
Kevin Puller

Addison Ballard
Tracy Shurtleff
Tyler Wallace
Abunasser Shaheen
Pancratius Chuba
Kimberly Snyder
Martha Wadsworth
Nicolas Perricci
Christopher Nelson



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