



Newsletter Issue No. 73

April 2022

## Meet the Team - TekSynap's Proposal Center

TekSynap has enjoyed tremendous growth, surpassing 800 employees this year. Every one of you fuels that growth by working diligently on each of our contracts to meet our clients' objectives, creating the outstanding performance needed to win our recompetes, building our reputation for excellence, and establishing a track record of success. But how did we obtain those contracts? We competed for them and won. The government releases requests for proposals (RFPs), and TekSynap responds by submitting proposals. When our proposal is evaluated as superior to all the others that were submitted, we win a contract award. Developing and submitting proposals is therefore a crucial function for TekSynap's stability and growth, and I'd like to introduce you to the team that does this. Over the past year, TekSynap's Proposal Center has developed and submitted 102 proposals and 161 responses to requests for information (RFIs).



There are typically four major components to each proposal, Management Approach, Technical Approach, Past Performance, and Pricing. Randy Tisler is Director for our Pricing Operations and Rachel Bates is Director for non-price Proposal Operations. If you need an ice breaker (no pun intended), ice hockey is always a good topic of conversation with Randy. Randy is an avid Washington Capitals fan and a certified Level 4 Ice Hockey Coach for 8U to 16U. She has been coaching for eight years and is currently coaching 12U but will coach both 16U and 12U next year. When not leading her team and working on proposals, Rachel can be found on her farm where she has horses, beef cattle, chickens, one miniature donkey, and two livestock guardian dogs. Rachel has been training top-level hunter/jumper horses since she was in high school. She holds an 'R' judge's license with the United States Equestrian Federation ('R' designation is the highest that can be obtained).

Randy's Pricing team includes Pricing Analysts Mike Finigan and Steve Rogers. Mike is a certified SCUBA instructor and former rock climbing instructor. Steve played basketball in Armenia after college. Our pricing team might be hands down in the spreadsheets at work, but they balance it with lots of excitement and activity!

[\*\*Continue Reading...\*\*](#)

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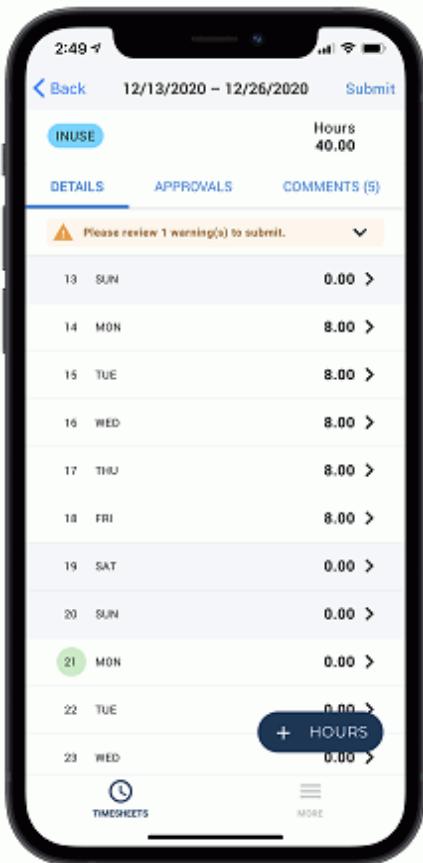
## TekSynap Family Day at Nationals

## Houston Astros vs Nationals

Sunday, May 15 @ 1:35 pm



RSVP Here by May 4th



### Unanet Mobile App SSO Implementation

Logging into the Unanet Mobile App just got easier as we have implemented single sign-on (SSO)! You no longer need to memorize a separate password to use the mobile app.

We hope these changes help with expense reporting and timesheet completion to ensure a more mobile and more straightforward method for timesheet completion.

#### How to set up the Mobile App with SSO

Download the Unanet Mobile application. Once downloaded, enter the Company Domain "Teksynap" to be prompted for your Microsoft (TekSynap) credentials.

Please review these work instructions to assist you with the Unanet Mobile App:

[Unanet Mobile App with SSO Access](#)  
[Using the Unanet Mobile App](#)

Don't forget to check out the SSO for the ADP mobile app: [ADP Mobile App Setup](#)

If you need any assistance or encounter errors, please reach out to [support@teksynap.com](mailto:support@teksynap.com).

### Drift off to Michael Bublé's newest Sleep Story on the Calm App

Allow life's little twists and turns to lead you just where you're meant to be in the latest Sleep Story, A Lucky Day, narrated by Michael Bublé.



*Don't forget to register with your TekSynap email.*

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## Caught in the Act

For the fourth time in five months the EMCSS ESD had a perfect (100%) speed of Answer SLA for the month of March. The ESD, including **John Evangelista**, **Daniel Fuentes**, and **Jesenia Fonseca**, continues to bolster the TekSynap reputation.

Heather Abell sends kudos to **Damien Patterson** and the **SITE III Team** for their great work.

The DTRA Contracting Officer sent in praise for **Pearl Prince**.

**Gregg Moseley** received praise for his excellent support.

**Bobby Tran** was given kudos for a job well done with the customer on USITC.

**Mysha Rouzard** was recognized for stepping up to cover a mission-critical need.

**Adam Freeman, Chris Hubert and Shane McCaw** were proficient, courteous, focused, and persistent in their work for the VA Wifi program.

The customer recognized **Lila Chen** for her selfless efforts, demonstration of expertise, and her overall outstanding work.

Trey Lesslie thanked **Richard Lucht** for volunteering with no hesitation, and on very short notice, for a request to work late-night, remote core support and weekend work.

Don't forget to let your Quality team know about all the good things going on at TekSynap by submitting your Kudos on the **Employee Portal**. We use these to recognize TekSynap greatness in the monthly Newsletter.

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**Tiny Team TekSynap!**

"When your little guy wants to be a spokesperson for mom's company!"

**Lauren Bowman's** son, Aaron James at 6 months.



**TekPets**

## Meet Nichole Bishop's Puppy



Meet Luna! She's an 8-year-old husky (birthday May 4<sup>th</sup>). She loves to hike, swim, awoo woo for treats, and not listen when there's snow outside! Chasing birds is one of her favorite pastimes! We often get told how young she looks as she has looked like a puppy since we adopted her at age 4. She is the sweetest, most un-husky-like husky we have ever met!

*Feature your pets in the next newsletter!  
Send pictures of your companions to [news@teksynap.com](mailto:news@teksynap.com)*



## Certification Corner

**Ryan Daniels**  
CompTIA CASP+

**Dylan Alton**  
BICSI

**Rob Kennett**  
CISSP



## Employee Learning Program

Employees are encouraged to use the Employee Learning Program (ELP) Benefit. [Click Here](#) to access the form.

If you have earned a new certification please add it to your ADP profile. Remember to include the effective date.

**ADP > Myself > My Information > Profile**  
And email a copy to [HR@teksnap.com](mailto:HR@teksnap.com)

**Updating your certifications in ADP will help us identify you for career advancement opportunities.**

## Open Positions

**DLA – Columbus, OH**  
Systems Engineer

**DLA – Camp Hill, PA**  
IT Business Analyst II

**DLA Enterprise Storage – Columbus, OH**  
Systems Engineer

**DPAS – New Cumberland, PA**  
Software Developer and Senior IT Business Analyst

**DLA AV/VTC 2 – Pearl Harbor, HI**  
VTC Lead

**DLA IOEE – Pearl Harbor, HI**  
Senior Network Engineer

**DLA IOEE – Ft. Belvoir, VA**  
Cloud Computing Specialist SME

**DLA ASOC – Ft. Belvoir, VA**  
VTC Administrator



## ADP Self - Identification

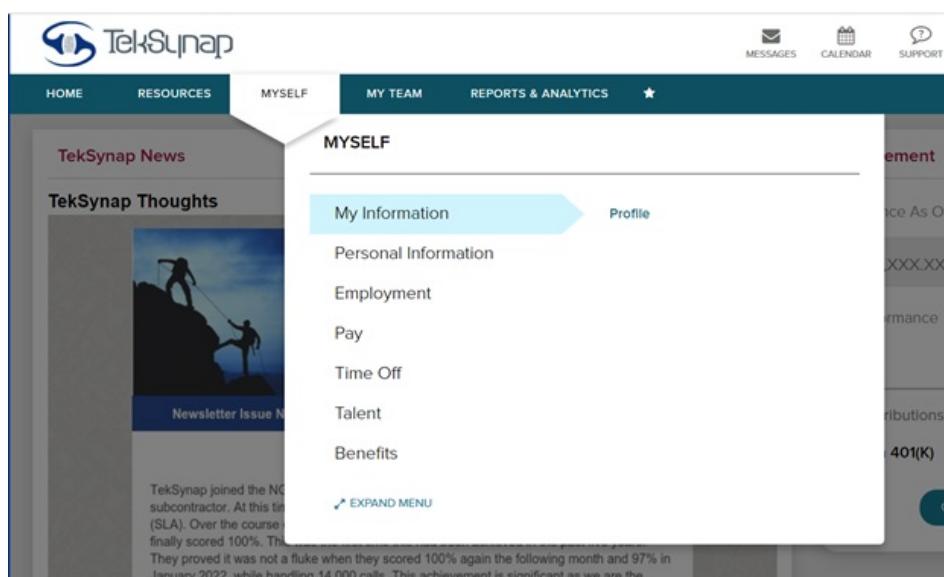
Self-identification is a part of the new hire onboarding presentation, and many of you may have already completed your identification in ADP. This serves as a note for those employees who have not completed a self-identification.

We encourage employees to self-identify their diversity status in ADP. Self-identification is when an employee discloses their diverse identity to their employer, including race/ethnicity, gender, veteran status, or disability status. Self-identification is *optional* and all information is kept confidential.

It is helpful for employees to self-identify as we continue to grow our diversity within TekSynap.

To self-identify in ADP:

**Myself > My Information > Profile > “View More” under Personal Info > Bio and Status Information**



## Security Clearances - What is the Whole Person Concept?

Security Clearance determinations are based on the “Whole Person Concept”. This concept is based on the principle that no single issue will automatically result in security clearance denial or revocation. Displaying the totality of your character, and why

you can be trusted with government secrets will mitigate issues you have had in your past.

The whole person concept is a good thing for security clearance applicants, but it does involve some ambiguity. An issue that is a problem for one applicant may not be an issue for another. Why? Because the government will consider your actions through the lens of any extenuating circumstances.

The best advice to security clearance applicants is to not overshare on the SF-86/E-QIP security clearance application. The one stipulation is that if you have a reportable issue,

providing context is likely in your behavior. Have significant debt? Provide medical bills or legal documentation that outlines why your financial issues occurred and how the issue was outside of your control. Have a criminal background? Provide character references who can attest to the person you are today.



## Anniversaries

### Thirteen Years

Vinh Le

### Eight Years

Thomas Willson

### Four Years

Jason Warsewich  
Israel Negron  
Jacob Withers  
Eric Underkoffler  
Thomas Whear  
Elizabeth Page

### Three Years

Danyl White  
Leslie Franck  
Tayler Fullen  
Eric Gilmore  
Regina Snow  
David Ward  
Steven Howard  
Cody Campbell

### Two Years

John Kornovich  
Liana Bernt  
Jason Ballah  
Shaneka Scott  
Bruce Hann  
Ian Caisse  
Richard Flores  
Mia Nelson  
Michael Lorincz

## Welcome, New Employees!

Chris Breuer  
Frederick Wolfe  
Dominic Lacovitch  
Danielle Hackette  
Miguel Dalmeida  
Suzy Djampa  
Todd Squire  
Jessica Villegas  
Bryana Thomas  
Rebecca Sander  
Cynthia Morse  
Ben McCormick  
Alicia Castro  
Dalton Carlson  
Christian Creech  
Hal Henderson  
William Marsh  
Jared Phillips  
Courtney Diles  
Alexis Windsor  
Sashuang (Jennifer) Li  
John (Matt) Kostur  
Kyle Edwards  
Futsum Merhazion  
Nathan Reid  
Michael Salerno  
Francesca Rigatti  
Malik Garvin  
Abenazer Bayou  
Jasmin Soriano-Morales  
Christopher Laperle  
Mario Murray  
Kate Baggiano  
Carl Fields

Derwood Spencer  
Pierre Collins  
Stephen Ivy  
Gerard Hogue  
Stone Baggiano

**One Year**

Mark Miller  
Robert Cross-Price  
John Miller  
Stefani Mortillaro  
Branden Johnson  
Nikki Palmer  
Thomas Reid  
Bentley Posey  
Kasey Tan  
Cedric Hinojos  
Victorio Curley  
Jimmy Smith  
Michael Ramirez  
William Talbert  
Ivan Santana-Gomez  
Barbara Bishop  
Jerry Dillard  
Nick Chaisson  
Christopher Ellington  
Maria Lindsey  
Jacob Eisom  
Felicia Coverson  
Tracy McEntyre  
Joshua Smith

Kenneth Walker  
Corbin Drysdale  
Luther Henry  
Daniel Roca  
Nicholas Mitchell  
TraNiece McElvaine  
Kenneth Lane  
Christopher Bowick  
Shane Baker  
Zachariah Allison  
Endiah Becoats  
Robert Almaguer

