



Newsletter Issue No. 96

February 2024

## A Force for Positive Change

The numbers are in, and they speak volumes! A staggering 854 pairs of socks were collected through the joint efforts of our TekSynap family. This exceptional turnout not only reflects the warmth of the season but also illuminates the compassionate hearts that beat within our diverse and dynamic team.

From the vibrant and cozy, to the practical and warm, the variety of socks donated showcased the unique personalities and giving spirit of our employees. It's heartening to witness how, when we unite for a common cause, the impact we make can be nothing short of extraordinary.

In the wake of a recent and severe Arctic storm that swept through the New Orleans region, the delivery of the 854 pairs of socks couldn't have been timelier. As temperatures plummeted and the community faced challenging weather conditions, this generous donation to two New Orleans based shelters: The New Orleans Mission and The Covenant House, was much appreciated. This simple yet significant gesture will provide comfort and warmth to those facing challenging times, a tangible expression of the kindness and generosity that defines our company culture.

In the midst of our daily tasks and projects, it's easy to forget the profound impact we can have when we come together for a cause greater than ourselves. This sock drive serves as a powerful reminder that, as a company, we are more than just the sum of our tasks – we are a force for positive change.

Our sock drive may be over, but the ripple effect of our collective kindness will continue to spread throughout our community. Let's carry this spirit of giving forward and look for more opportunities to make a difference in the lives of those around us.



## Making the Transition

I have accumulated a wealth of invaluable knowledge in my nearly 38 years of devoted government service, including 26 years in the United States Navy and 12 years as a government civilian. As I transitioned to the private sector this past summer, I was fortunate to receive advanced guidance from mentors who had successfully navigated a similar journey. Their advice encompassed various aspects, from professional dress attire to strategic career planning, and proved indispensable as I embarked on this new chapter.



Approaching this career transition carefully, I considered several fundamental elements significantly influencing my decision-making process. Firstly, I placed great importance on my family, particularly my wife of 36 years, ensuring her needs and desires remained a top priority in my decision-making. I recognized the need for her to no longer take a back seat to my career in the Navy. Second, I evaluated my personal interests and passions, ensuring that my post-government career aligned with my core values and long-term aspirations. Equally crucial was assessing my skills and qualifications and identifying how they could be effectively transferred to a non-government civilian role. Simultaneously, I conducted a comprehensive analysis of the job market and available opportunities, diligently seeking a career path that offered stability and a company that valued its employees.

Conscious consideration of these factors allowed me to navigate my decision-making process successfully and carve out a post-government career that has proven to be highly fulfilling and successful thus far. Each factor played a pivotal role, from aligning my personal passions and qualifications to strategically assessing available job market opportunities. Adopting this systematic approach was instrumental in finding a path that brought the Nealy household great satisfaction and accomplishment, ultimately leading me to secure a position here at TekSynap—a company whose culture and values perfectly resonate with my personal and professional goals.

In joining TekSynap, my wife and I found a thriving environment where my expertise and aspirations can flourish. We are grateful for the alignment of values and the opportunity to contribute to the company's success, knowing that our personal and professional objectives are fully supported.

**Darrell Nealy, Vice President**

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**reminder**

## **TekSynap Employees are subject to Drug Testing**

TekSynap policy on drug and alcohol use prohibits the use of



illegal drugs. Until federal law changes, this prohibition includes the use of marijuana regardless of the local legality within any particular state and/or municipality. Many contracts may require regular drug testing and a positive test result will lead to termination. Employees are subject to drug testing at any time for any reason. For more information, please read **sections 702 and 714** of the employee handbook.

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## Career Initiative Discussion

Interested in other roles in the company?  
Want to grow your career?  
Do you not know where to start?

Schedule a session with **Kearstin McGinnis** to speak further. She can help you navigate the roles and positions available at TekSynap and help create a path for the next steps.

Available timeslots are limited, **[click here to schedule now!](#)**



## Caught in the Act

**Ashanti DeV Vaughn** and **Phillip Fasullo** showed exceptional support and assistance with helping a customer and truly went the extra mile.

**Ericka Brown** received a great Kudos from a customer who noted she is doing a fantastic job and with her support.

**Daniel Fuentes** was recognized by a customer for amazing service and professionalism.

**Ricko Blaylock** was acknowledged for being an invaluable resource and always being available to help with troubleshooting and resolving any issues.

**Diondrea Ricks** was recognized for her communication expertise and invaluable people

skills.

**Francesca Rigatti** was commended for her unique perspective and long-term contributions to their team's success.

**Mariefred Evans** was given kudos for her hard work and thorough review of a meeting summary.

**Stephanie Fassler** was applauded for being a MVP and contributing to a successful meeting.

**Isaac Benporat** recently received a certificate of achievement from our customer. He was recognized for his excellent customer service and support.

**Ryan Duff** received kudos for doing an awesome job.

**The DLA Firewall Admin Team** was thanked for providing high levels of service, a willingness to take on complex challenges, dedication to their mission, and a fantastic level of customer support.

**Grace Redding** was praised for her phenomenal support and utmost professionalism.

**Joseph McGee** was presented with a customer coin in recognition of his offsite support.

**Henry Weber** was asked to lead a writing training for a customer who was really impressed with his work.

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Don't forget to let your Quality team know about all the good things going on at TekSynap by submitting your Kudos on the ***Employee Portal***.  
Help us recognize our employee contributions in the monthly Newsletter.

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**TekTots**



My husband and I welcomed our daughter, Alison Renee Keiper, on February 8th, 2024. We are so excited to have her here with us.

**-Sarah Keiper**



**TekPets**



Please enjoy my pet alligator :) just kidding! This alligator does take up residence in the apartment's pond though. Take a guess which state I live in.

**-Tiffany Bean**



Feature your pets in the next newsletter!  
Send pictures of your companions on [TekSnaps](#) located on the employee portal page.  
Learn how to use TekSynaps, [here](#).

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## Certification Corner

### **Ron Dhillon**

ITIL Foundation

### **Curtiss Lasserre**

ECSE Design  
CWNA

### **Sorwar Jahan**

Azure Database Administrator Associate

### **Adam Craig**

CWT  
CWS

### **Michael Valoon**

CWS

### **Ian Dennis**

HDI Support Center Analyst

### **Adam Jacobson**

ITIL Foundation

### **Cole Withers**

CWDP

### **Barry Blackwell**

OSHA 30

### **James Ten Eyck**

ITIL Foundation

### **Chris Bowick**

CISSP

### **Brian Nuhn**

Microsoft Office Specialist

### **David Shuck**

HDI Support Center Analyst

### **Jacob Withers**

CWAP

**Elasia Rodgers**

HDI Support Center Analyst

**Darrel Mikoski**

ITIL

**Liliane Mafokogne**

CySA+ CE

**Trudiann Prince**

HDI Support Center Analyst

**John Watkins**

ITIL Foundation

**Emmanuel Brefo**

Security+

**Rabia Akbar**

HDI Support Center Analyst

**Christos Exis**

Microsoft Office Specialist

**Solomon Banks**

ECSE Design



## Employee Learning Program

Employees are encouraged to use the Employee Learning Program (ELP) Benefit. [\*\*Click Here\*\*](#) to access the form.

If you have earned a new certification, please add it to your ADP profile. Remember to include the effective date.

**ADP > Myself > My Information > Profile**

And email a copy to [\*\*HR@teksynap.com\*\*](mailto:HR@teksynap.com)

**Updating your certifications in ADP will help us identify you for career advancement opportunities.**

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## Open Positions

### **DTRA - T012**

Network Engineer

Helpdesk Specialist (Belvoir)

Helpdesk Specialist (Reston)

Helpdesk Specialist (Kirtland AFB)

NOSC Administrator (Night)

NOSC Administrator (Day)

### **DTRA - T013**

Cybersecurity Analyst (Night)  
Cyber Policy Assurance Specialist

### **DTRA - T08**

Database Architect  
Senior Systems Administrator (Linux)  
Project Manager

### **DTRA T03**

Windows System Administrator  
Firewall Administrator

### **FBI-NEMO**

Senior Network Engineer  
Wireless Engineer  
Network Design Engineer

### **53<sup>rd</sup> Wing Tech**

Senior Software Developer  
Journeyman Information Security Analyst

### **CSfC - Honolulu, Hawaii**

Network Engineer Site Lead

### **USITC - Washington, DC**

Program Manager

### **DOI BSEE TIMS - Remote**

*Senior Database Developer*

### **HQ - Reston ,VA**

Accounts Payable

### **HEITS - Washington, DC or Stennis Space Center, MS**

VOIP and Video Services Engineer  
VOIP and Video Services Engineer Journeyman

### **AFB - DC Joint Base Anacostia Bolling**

Senior Red Hat Linux System Engineer

### **NMCC - Arlington, VA**

System Auditor

Please email your referral resumes to [careers@teksynap.com](mailto:careers@teksynap.com) to receive up to \$5,000.



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## **VSP Care**

Did you know that your VSP vision coverage includes coverage on **blue light glasses** and **discounts for**



### **hearing aids?**

Wearing blue light filtering glasses indoors combats digital eye strain. Digital screens and fluorescent lighting emit blue light that can contribute to headaches, blurred vision and sore eyes—all possible symptoms of digital eye strain.



Like vision loss, hearing loss can have a huge impact on your quality of life. TruHearing makes hearing aids more affordable by providing exclusive savings to all VSP members.

If you would like more information, log into your **VSP account online!**

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## Happy Five Year Anniversary

**LeTonya Love**  
**Mamo Gerba**

Your \$5,000 vacation is right around the corner!

## Anniversaries

### **Nine Years**

Fred Taylor  
Toni Fisher

### **Eight Years**

Kaitlyn Eber

### **Six Years**

Jonathan Naeve  
Nicholas Mastrangeli  
Jeremy Jones  
Katina Kennett  
Ryan Duff

### **Five Years**

LeTonya Love  
Mamo Gerba

## Welcome, New Employees!

Tyler Collins  
Chinedu Diru  
Rennie Sakyi  
Gregory Broxton  
Devi Bhandari  
Michael Dyson  
Charlie Fall  
Kevin Huynh  
Shane Kienholz  
Thomas Wilson  
Andrew Yeboah  
Kayleigh Merritt  
Gloria Frimpong  
Nick Adams  
David Lawrence  
Kiwian Christian  
Shawn Skehan

#### **Four Years**

Kalon Satathite  
Keith Hicks  
Yunbin Chen  
Max Reis  
Johnathan Sutherland  
Shaun Stroble  
Scott Gearhart  
Jeffery Bent  
Jay Ko  
Thao Trinh  
Abdlla Elhassan  
Cory Broughton

#### **Three Years**

Hana Seo  
Lynda Martin  
Adrienne Tisler  
Michael Toong  
Brent Powell  
Daniel Strong  
Christopher Seigle  
Nicholas Manilli

#### **Two Years**

Julio Ingar  
Phillip Valdez  
William Clough  
Claudette Crawford  
Otis Brown  
Alan Parker  
LaShonda Fletcher  
Jessica Spencer  
Henry Cooper  
Ramon Rusten  
Cathleen Callinan  
Owen O'Neill  
Cynthia Schmatjen  
Cheryl Evans-Santiago  
Adam Mather  
Mariefred Evans  
Robert Bradshaw  
Susan Case  
Caesar Harvey  
Michael Niski  
Andre Francoise  
Timothy Egan  
John Thompson  
Paul McDonnell  
Nasratullah Rahman  
Kaylee Craig  
Alan Yonamine  
Lauren Bowman

Steve Smith

Sean Washington  
Pastor Aguirre  
Cody Pascual  
Javon Campbell  
Keith Stephens  
Jaden Cooper  
Omar Bringas  
Anthony Kuhn  
TaCori Kelley  
Jeffrey Taylor  
Mark Jackson  
Micheal Adegbule  
Spencer Lloyd  
Devonte Washington  
Ashley Ackermann  
Solange Awah  
Latoya Daniels  
Monika Potemra  
Jamal Armstrong  
Manjot Mangat  
Mark Frick  
Timothy Brown  
Romello LaVan  
Trini Marrujo  
James Dean  
Nmondey Miaka  
Ethan Baker



Angel Rivera-Galletti  
Tymon Scott  
Imran Hussain  
William Shillington  
Jean-Paul Girulat  
Sheryl Janke  
Detwane Lewis  
Clinton Burnham  
Vincent Fontenot-Miller  
David Romero  
Travis Raynes  
David DiGiovanni  
Samuel Fisher  
Cameron Smith  
Troy Walter  
Anthony Rodriguez

#### One Year

Jessica Gatmen  
Clayton McLaurin Jr  
Matthew Buonforte  
Theodore Poole  
Jordan Welch  
Aaron Mitchell Johnsen  
Parris Alexander  
Cherelle Hicks  
Darrin Irvin  
Olivia Blackburn  
Brandon Duong  
Alejandro Valtierra  
Jimmy Nguyen  
Lisa McCann  
Jacquelyn Blanco

#### FOLLOW US



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